

TeamConnect® Enterprise

6.3.5 Patch 30

Release Notes

TeamConnect® Enterprise 6.3.5 Patch 30 (PTC6350030) resolves the following issue:

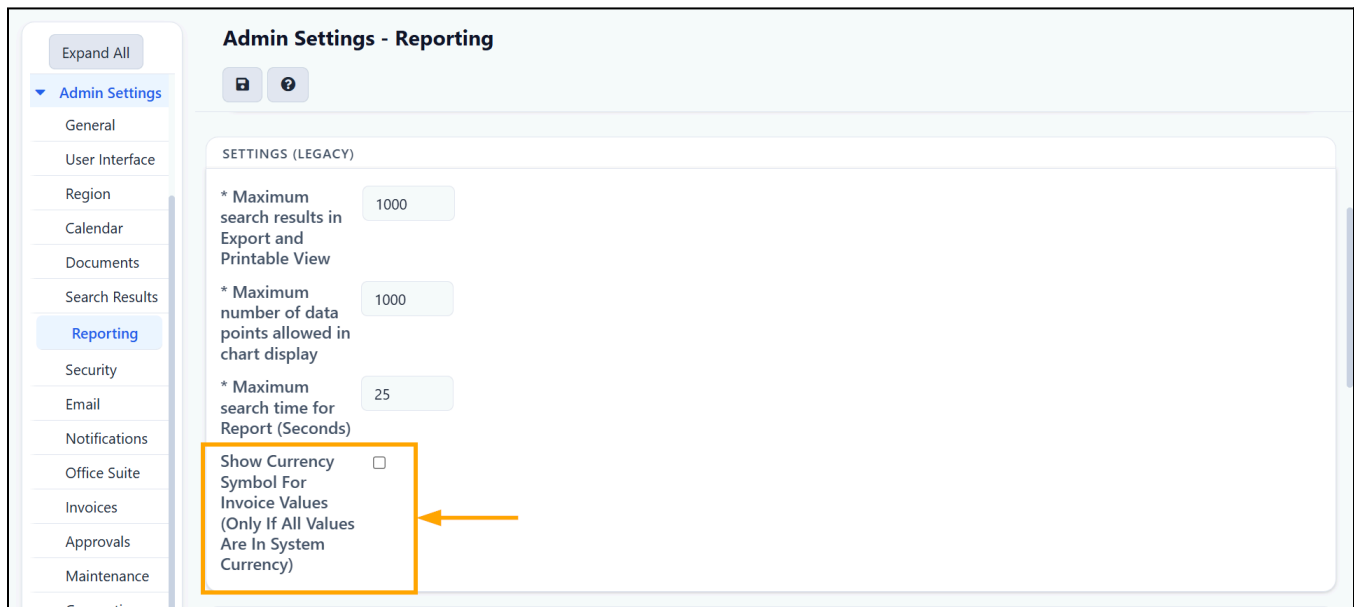
Feature & Enhancement(s)

Enhancement: Legacy Reports now support displaying Currency Symbol for Invoice Values in System Currency.

Description: A new option called **Show Currency Symbol For Invoice Values (Only If All Values Are In System Currency)** has been added to **Legacy Reports** settings.

- When selected, this option automatically displays the currency symbol for Invoice currency values in Legacy Reports, but only when all values are in System Currency.
- Unselecting this option (default behavior) prevents the currency symbol from being displayed, showing values in decimal format instead.

To enable this, navigate to **Admin** → **Admin Settings** → **Reporting** → **Settings** → **Show Currency Symbol For Invoice Values (Only If All Values Are In System Currency)**, as shown below:



Tracking Code: SUPPORTPRI-74628

Fixed Issues

Issue: Assignee Status Filter is not working in Legacy reports.

Tracking Code: SUPPORTPRI-73250

Case Number: 2025-0121-8488139

Reported Version: TCE 6.3.5

Workaround

None.

Pre-Requisites

- TeamConnect version 6.3.5
- Data Warehouse version 6.3.0

Steps to Reproduce

1. In TeamConnect, create a Dispute or Matter record.
2. Edit the record and go to the Assignees tab.
3. Add two assignees, then unassign one assignee so that their status becomes Inactive.
4. Run the DWH Refresh job.
5. In TeamConnect, create a report using the steps below:
 - a. Click on Reports and select New.
 - b. Provide any report name (e.g., Test_assignee), then click Save and View.
 - c. Edit the report, go to the Data tab, and select a new data series (e.g., Dispute).
 - d. Under Filter Criteria, select Assignee Status as Active.
 - e. Under Results Display, add Matter ID and Matter Name.
 - f. Click Apply & Close, then run the report.
6. The report results include records with Inactive assignee status.

Expected Results of Steps

The report results should not include records with Inactive assignee status.

Actual Results of Steps

The report results include records with Inactive assignee status.

Root Cause Analysis

The buildWhereClause(...) method was processing each criterion independently. When multiple filters (e.g., assigneeStatus and assigneeContact.id) referenced the same entity (e.g., WhProjectAssignee), it generated multiple subqueries.

Issue: Column Names not showing properly in Saved Custom Searches after remaining them in Setup.

Tracking Code: SUPPORTPRI-73907

Case Number: 2025-0310-8532564

Reported Version: TCE 6.3.5

Workaround

None.

Pre-Requisites

- TeamConnect version 6.3.5
- Custom or System Object
- Create a custom field of any type (preferably a text field).

Steps to Reproduce

1. Login to TeamConnect version 6.3.5.
2. Go to Setup → Object Definitions → Select Custom or System Object → Search Views → Click on Custom Search.
3. Click on Result Display.
4. Name the column (e.g., column name for system field).
5. Select a system field (e.g., Name) → Add item.
6. Name the column again (e.g., column name for custom field), and select the system or custom object → Select the custom field that was created earlier.
7. In the TeamConnect UI, click on the Custom or System Object where the column names were added under Custom Search in the setup.
8. Click on Custom Search → Under Result Display, select one custom and one system field that were added in the setup page → Click on Search.
9. Save the search.
10. Navigate to Search Views in the setup page → Under Result Display, rename the columns that were added earlier.
11. Log out and log back in.
12. In the TeamConnect UI, click on the object, then click on the Saved Search.
13. Click on the Search button just below the Result Display.

Expected Results of Steps

The column name should display the originally labeled name for the system field.

Actual Results of Steps

The column name is blank for system fields and shows the originally labeled name only for custom field columns.

Root Cause Analysis

Modified values are not reflected in the saved custom search.

Issue: Interactive Grids Search Results are displaying incomplete results (missing records) when searched for a word which comes after the double Quoted Text.

Tracking Code: SUPPORTPRI-74039

Case Number: 2025-0416-8571634

Reported Version: TCE 6.3.5 Patch 25

Workaround

None.

Pre-Requisites

- TeamConnect version 6.3.5 and apply patches 1, 2, 8, 18, 21, 22, 24, and 25.
- System or custom object

Steps to Reproduce

1. Go to Admin → Admin Settings, navigate to the Search Results tab, and ensure that "Enable Interactive Grids" is checked.
2. Navigate to a system or custom object.
3. Create two records with the following names:
 - A record has been created
 - A record has "been" created
4. Click on the object where the records were created.
5. In the Name column (with the checkbox), use the search box to search for the keyword: created.

Expected Results of Steps

Both records should appear in the search results.

Actual Results of Steps

Only one record is shown. Any text following double quotes (") is not included in the search results.

Root Cause Analysis

searching for text within object links (OBJECTLINK), the presence of HTML tags (such as ``) was preventing proper matching - especially when the text contained quotes or hyperlinks.

Issue: Search result on the " My Pending Tasks " Portal pane 's home page is throwing a system error for the modified system date type fields i.e. Start On and Due on.

Tracking Code: SUPPORTPRI-74154

Case Number: 2025-0310-8533085

Reported Version: TCE 6.3.5 Patch 24

Workaround

After encountering the system error, if we navigate to Set up → Homepage and click on Synchronize content, we can bypass the error. However, the modified portal pane will not be saved (results will not be saved).

Pre-Requisites

1. TeamConnect version 6.3.5 with the following patches installed in this order: 1, 2, 8, 18, 21, 22, 25, then 24.

2. A user account with access to the TeamConnect homepage that can be modified (i.e., has Edit page and Add Content buttons available on top).

Steps to Reproduce

1. Be on TeamConnect version 6.3.5 with the following patches installed in this order: 1, 2, 8, 18, 21, 22, 25, then 24. Also, ensure that your user account has access to a TeamConnect home page that you can modify (i.e., you see "Edit Page" and "Add Content" buttons at the top).
2. In Setup, ensure the Task Search View "My Pending Tasks" exists (it should - it's an OOTB view).
3. In the Filter Criteria settings for "My Pending Tasks", ensure one of the criteria is for the system field "Due On" (dueOn), and is specifically using the condition "Between Dates". Leave the two date fields blank. (If you had to update this in Setup, make sure to click Save, then log out of TeamConnect and log back in before proceeding.)
4. In Setup, click "Go To..." → "Portal Panes".
5. Ensure the "My Pending Tasks" portal pane exists (it should - it's an OOTB pane). If so, click into it and verify that it has a Content Type entry for "Search View" and is configured to use the "My Pending Tasks" search view from step #2.
6. In the TeamConnect UI, click on "Home", and ensure you're on the homepage from step #1.
7. Click "Add Content" and choose the "My Pending Tasks" portal pane from step #5.
8. On the portal pane, click "Modify Search".
9. In the search settings, look for the "Due On" field (from step #3). Change the Operator dropdown from "Between" to "Newer Than", and input a date under the Value column, then click "Save Search".
10. You should see the portal pane reload and display without any issues.
11. Click to any other area of the system, then click back to the homepage.
12. Instead of displaying the homepage, TeamConnect will show the generic red "A System Error Has Occurred" message. Refreshing the page or clicking elsewhere and then back will result in the same error. The homepage is now in an unrecoverable state from the user perspective. The only way to fix the issue is for an admin to go to the homepage in Setup and click "Synchronize Contents". In the system logs, it will show a Java NumberFormatException relating to an empty string (For input string: "").

Expected Results of Steps

The search results on the "My Pending Tasks" portal pane's homepage should show the number of records for the modified system date fields "Start On" and "Due On" according to the specified criteria.

Actual Results of Steps

The search results on the "My Pending Tasks" portal pane's homepage throw a system error when filtering by the modified system date type fields "Start On" and "Due On".

Root Cause Analysis

The method getDateFromOffset() was originally designed to parse only absolute date strings in the format "yyyy-MM-dd" using StringUtils.substringBefore/Between/AfterLast.

When a relative offset like "-16" (representing 16 days ago) was passed, the logic attempted to extract the year using:

```
int year = Integer.valueOf(StringUtils.substringBefore(offset, "-"));
```

For a value like "-16", `substringBefore(offset, "-")` returned an empty string (""), leading to the exception:
`java.lang.NumberFormatException: For input string: ""`

The fixes in this patch will be merged into TCE 8.0.

For detailed information on which versions this patch bundle is getting merged into, refer to [TeamConnect Enterprise Release Communication Page](#).

Installation

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - a. `MSSQL_TeamConnect_635_Patch_30.sql`
 - b. `ORACLE_TeamConnect_635_Patch_30.sql`
4. Restart TeamConnect® instance.

Upgrade Consideration

No significant upgrade considerations for this patch.

Level of Risk to Update with Patch

LOW