TeamConnect® Enterprise 6.3.7 Patch Bundle 12
Release Notes

TeamConnect® Enterprise 6.3.7 Patch Bundle 12 (PTC6370012) resolves the following issue:

Issue: Search view not allowing to select multiple contacts on Related Object Filter in Filter Display.
Tracking Code: SUPPORTPRI-72868
Case Number: 2024-1119-8438579
Reported Version: TCE 6.3.7

Workaround
None.

Pre-Requisites
TeamConnect version 6.3.7 with no patches installed.

Steps to Reproduce
1. Create a new Search View.
2. On the Filter tab, choose the following:
   - Related Object: Involved Party
   - Condition: Equal to Multi-Select List
3. Click on the Search icon near Row Order.
4. A Contact Search module pop-up appears.
5. Enter a first name and click Search.
6. A second pop-up appears, listing all contacts that match the search criteria.

Expected Results of Steps
The pop-up should allow multiple contact selection.

Actual Results of Steps
The pop-up does not allow multiple contact selection.

Root Cause Analysis
The issue occurs when a custom search operator is added for the contact field instead of using the default operator. This prevents the multi-select feature from functioning properly.

Issue: TASK Email Notification Reminder is not functioning as expected.
Tracking Code: SUPPORTPRI-72860
Case Number: 2024-1217-8460848

Reported Version: TCE 6.3.7 PB6

Workaround
None.

Pre-Requisites
None.

Steps to Reproduce
1. Create a TASK record.
2. Set the following values:
   - Start Date: e.g., 01/01/2025
   - Due Date: e.g., 01/08/2025
   - Completed Date: e.g., 01/07/2025
3. Set the Status to Completed and Percentage Completed to 100%.
4. Enable the Email Notification checkbox and set the Reminder Alert, for example 1 day.
5. Save the record.

Expected Results of Steps
The email reminder should not be triggered, as the task is already marked as completed.

Actual Results of Steps
An email reminder is still triggered for the completed task.

Root Cause Analysis
A check has been added to skip email reminders for tasks marked as completed.

Issue: The 'Use Browser Locale' setting does not update the displayed language.
Tracking Code: SUPPORTPRI-70469
Case Number: 2024-0306-8170530
Reported Version: TCE 6.3.7

Workaround
None.

Pre-Requisites
TeamConnect_MessageResources.xlsx with Japanese in custom fields for custom objects and lookup table values.

Steps to Reproduce
1. Go to the Locale Manager tool and set Japanese as a language.
2. Click "export".

3. Update TeamConnect_MessageResources.xlsx with Japanese in some fields and lookup table values.
4. Click "import" and import the updated file.
5. Set browser language/locale to Japanese.
6. Login to TeamConnect with User set to 'Default browser locale'.

Expected Results of Steps
The uploaded fields should display in Japanese to match the browser locale.

Actual Results of Steps
Although 'Default browser locale' updates to Japanese, TeamConnect still displays the fields in English. Users must manually select Japanese as their locale in TeamConnect for the language to be applied.

Root Cause Analysis
The issue is when the browser is set to a language which doesn't need to specify the country, so the browser's locale doesn't contain the country string, but in the system the locale is set with both language and country.

Issue: Approvals - Cannot approve invoices / rate requests / budget requests where there is a single apostrophe (') in the contact name of the requestor.
Tracking Code: SUPPORTPRI-73370
Case Number: 2025-0228-8523595
Reported Version: TCE 6.3.7 PB11

Workaround
Remove the apostrophe from your name. This gets more complicated when you're dealing with DataWarehouse as well as when the requesters are Collaborati Vendors.

Pre-Requisites
● The invoice includes an approval workflow.
● Your user profile contains an apostrophe (') anywhere in the contact name.

Steps to Reproduce
1. Create a new invoice.
2. Post the invoice.
3. Attempt to approve the invoice.

Expected Results of Steps
The approval popup should appear, allowing you to proceed with the approval.

Actual Results of Steps
The approval popup does not appear, preventing the user from approving the invoice.

Root Cause Analysis
The name was being sent to javascript with a scaped quote but it was not being properly handled by html causing the javascript function called not being properly set.

Issue: When importing a template via CTU, Contact records are getting imported based on the primary key.
Tracking Code: SUPPORTPRI-73387
Case Number: None
Reported Version: TCE 6.3.7 PB 10

Workaround
None.

Pre-Requisites
1. Two TeamConnect instances must be available.
2. Create an identical user account in both instances.
   Setup Steps in Instance 1:
   a. Navigate to Setup → Object Definition → Dispute Object → Template.
   b. Create a new template.
   c. Open the newly created template and add the following fields:
      - Involved: Add a contact/user-related field.
      - Task: Add currentAssignee and defaultCategory.
      - Appointment: Add createdOnBehalfOf.
      - Damage: Add contact and createdOnBehalfOf.
   d. Save the template.

Steps to Reproduce
1. Log in to Instance 1 where the template was created.
2. Go to Tools → Export Design Changes → Select all entries and export the design changes (as a zipped file).
3. Log in to Instance 2.
4. Go to Tools → Import Design Changes → Upload the zipped design file and import the changes.
5. Review the newly imported templates in Instance 2.

Expected Results of Steps
The template should be the same as created in Instance 1 without any referenced values.

Actual Results of Steps
The template is not the same as the one created in Instance 1. It's importing contacts based on the primary key instead of the contact's name, causing the wrong contact to be populated.

Root Cause Analysis
When importing design changes for fields with literal pointing to an object the tool is using the primary

key from the previous env to lookup the record in the new env, so we are avoiding to set the field value when the field is of type contact, project, and custom fields.

The fixes in this patch will be merged into TCE 8.0.

For detailed information on which versions this patch bundle is getting merged into, refer to TeamConnect Enterprise Releases 5.0+.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. **Replace WAR file**
   This patch requires replacing the entire .war file due to the number of files/libraries affected.
   1. Grab the patched .war file.
   2. Place/replace all the configuration files from your existing .war file into the patched .war file.
      a. teamconnect.properties
      b. web.xml
      c. weblogic.xml
      d. weblogic-application.xml
      e. any ssl certificates
   3. Redeploy the new .war file.

2. **Update database and version information**
   Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.
   1. Stop the TeamConnect® instance if it is currently running.
   2. Backup your TeamConnect® database.
   3. Run the script, located in **\update**, that is appropriate for your database server:
      a. MSSQL_TeamConnect_637_PatchBundle_12.sql
      b. Oracle_TeamConnect_637_PatchBundle_12.sql
   4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW