Collaborati Spend Management
6.3.1 Patch 5
Release Notes

Collaborati Spend Management® 6.3.1 Patch 5 (PCSM6301005) resolves the following issues:

Issue: CSM Sync > Several invoices are rejected in Collaborati but are actually created in TeamConnect, if there are errors during invoice creation in TeamConnect that causes invoice status mismatch.
Tracking Code: SUPPORTPRI-70039
Case Number: 2024-0314-8180171
Reported Version: CSM 6.3.1

Workaround
None.

Pre-Requisites
None.

Steps to Reproduce

1. Several of clients invoices were created in TeamConnect but rejected with errors as shown in the attached excel report.
2. This is causing a status mismatch between TeamConnect /Collaborati invoices.

Expected Results of Steps
Invoice status must match correctly in both TeamConnect and Collaborati.

Actual Results of Steps
Invoices are rejected in Collaborati but are created in TeamConnect causing confusion between the client and the vendor.

Root Cause Analysis
None.

This fix will be merged into the CSM 7.2 Update.

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect® as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar if it is not already selected.

4. In the left pane, click the **About** link.
5. In the **Available Updates** section, follow the instructions below to install the patch.
      a. Click on the **Show updates available for installed products** button.
      b. Locate CSM 6.3.1 Patch 5.
      c. Click **Install Now** and follow the installation instructions.
6. After successfully installing this patch, stop and start your TeamConnect® instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW