

## TeamConnect Business Intelligence 6.2.1 Patch 2 Release Notes

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### Summary

**Release Date:** 05/26/2020

TeamConnect Business Intelligence 6.2.1 Patch 2 resolves the following issues:

**Issue:** The TCBI tool when creating the connection string for Sisense to use, it prevents the connection if the username is not the same as the database name.

**Tracking code:** TC-32532

**Issue:** During schema sync, SQL server scripts failed due to syntax error for NVL and missing table on insert statement for TC Legal FM 5.0.0

**Tracking code:** TC-32690

**Issue:** Data migration and Data Security issue in TCBI 6.2.1 (Security Data migration from PROD to Dev/Test Environment migrates data as well as configurations, which doesn't match with the existing config data in the Dev/Test Environments. To provide sync, data security on the cube has to be removed manually. This action hosts the customers to backup their dashboards.)

**Tracking code:** TC-32767

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### Dependencies

This patch requires the previous installation of TeamConnect Business Intelligence 6.2.1, including the installation of the Sisense Metadata plugin.

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### Installation Instructions

This section contains a quick overview of the upgrade process. Each line links to specific instructions on how to perform the process.

**NOTE: Dashboard owners MUST backup their existing dashboards prior to upgrade.** Under normal upgrade processes, dashboard templates will persist and not have to be re-imported. The backup ensures that you do not lose your dashboards in the case that we encounter a unique scenario and the dashboards are deleted.



## To upgrade TeamConnect Business Intelligence:

- Replace the ElastiCube build files with released version on build server.
- Create a backup of the Existing ElastiCube.
- Upgrade the ElastiCube.

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## Replacing ElastiCube Build Files

1. Create a backup of the existing **TeamConnect\_BI** directory by removing it from this directory, placing a copy in a different location, and changing the name of the copy (for example, **TeamConnect\_BI\_backup**). Make a note of the location of the **autoCube.properties** file. You will need the property values in this file.
2. Extract the files from the **TCBI\_Install\_Package.zip** to the same the location of the original **TeamConnect\_BI** directory.

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## Creating a Backup of the Existing ElastiCube

### To backup your ElastiCube:

1. In Windows Services, stop **Sisense.ECMS**.
2. Open the PrismServer\ElasticubeData directory, typically located here:  
`%ProgramData%\Sisense\PrismServer\ElasticubeData`

**Note:** If the directory is not in this location, open the Sisense Server Console and click the



**Server Preferences** icon to verify the correct path.

3. Copy the data to your backup location.

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## Upgrading the ElastiCube

If upgrading from TeamConnect Business Intelligence 6.1.0 or older, new parameters have been added to the **autoCube.properties** file. Older versions might not be usable, depending on release version. Please check to ensure that there are no changes in parameters before reusing older properties files, or else null pointer issues can occur due to missing properties.

### To update the ElastiCube:

1. After creating a backup, uninstall the ElastiCube by running the **TCBI\_Uninstall.bat** script from the original installation files.
2. Check the log for any errors.
3. Open the new **autoCube.properties** file with a text editor. Define the property values with the information from the previous installation, being careful not to erase any new properties.
4. Run the updated **TCBI\_SchemaSync.bat** as an **administrator** and check the log for any errors.

