

TeamConnect® Enterprise

6.3.5 Patch 28

Release Notes

TeamConnect® Enterprise 6.3.5 Patch 28 (PTC6350028) resolves the following issue:

Issue: Email Notifications - Display Name not working for Projects.

Tracking Code: SUPPORTPRI-68385

Case Number: 2023-0628-7895376

Reported Version: TCE 6.3.5

Workaround

No

Pre-Requisites

- Team Connect 6.3.5
- Populate "OUTGOING MAIL SERVER (SMTP)" in the Email tab under Admin Settings.
- Populate "REPLY-TO ADDRESS" in the Email tab under Admin Settings.
- "SET DISPLAY NAME ON GENERATED EMAILS" should be checked in the Email tab under Admin Settings.
- Contact with Valid Email address added on Contact card.

Steps to Reproduce

Create a Matter and add a User with Contact card mentioned in pre-requisite as an assignee and save the Matter.

Expected Results of Steps

The Display Name should be included in the From email address of the email received by the assignee.

Actual Results of Steps

The Display Name is not included in the From email address of the email received by the assignee.

Root Cause Analysis

The business logic was not implemented correctly.

Issue: Documents that are 500mb or larger can not be uploaded or do not upload correctly.

Tracking Code: SUPPORTPRI-68389

Case Number: 2023-0417-7749642

Reported Version: TCE 6.3.5

Workaround

Increasing Minimum Streaming Upload field appeared to allow the uploading of files with no problem.

Pre-Requisites

Under Admin Settings Documents Tab: Enable "Streaming Upload"

Steps to Reproduce

Upload a file with greater size than minimum streaming upload limit

Expected Results of Steps

File should get uploaded without any Errors as per the limit set in MAXIMUM SIZE OF UPLOADED FILE (MB)

Actual Results of Steps

TeamConnect attempts to upload a file and an error occurs.

Root Cause Analysis

Correcting merge errors.

Issue: Date values showing as code rather than actual dates when getting populated by an Audit Rule on Delete trigger.

Tracking Code: SUPPORTPRI-68931

Case Number: 2023-0905-7972762

Reported Version: TCE 6.3.5

Workaround

No

Pre-Requisites

NA

Steps to Reproduce

This is on 6.3.5. Start without Patches 22

1. Create an Audit Rule for Disputes that triggers on Delete. Save Location doesn't matter (behavior noticed with both "System" and "Object Definition").
2. In the action tab for the rule, select "Use description defined below:" and make sure there's at least two items, one for [Object Attribute = .createdOn - Old Value] and [Object Attribute = .modifiedOn - Old Value].
3. Create a dispute, then modify it a minute later (so the creation and modified dates are different), then delete the dispute.
4. Check the resulting history entry. The Created On and Modified On dates show correctly.
5. Apply Patches 22.
6. Repeat Step #3 (create a dispute, modify it, then delete it).
7. Check the resulting history entry. The Created On and Modified On dates now show as a bunch of code.

Expected Results of Steps

Created On and Modified On dates show correctly.

Actual Results of Steps

Created On and Modified On dates showing as java code.

Root Cause Analysis

Issue happened because of SUPPORTPRI-63104 fix in 635 Patch 22. Made code changes to get description of dates returned in list.

Issue: Issue with Old value (object attribute) in audit rule custom description

Tracking Code: SUPPORTPRI-69009

Case Number: 2023-1010-8014648

Reported Version: TCE 6.3.5 Patch 25

Workaround

None

Pre-Requisites

- TCE 635 with patches.
- An audit rule.

Steps to Reproduce

1. In the Group object, create a new Audit Rule that triggers on Delete.
2. In configuring the rule, don't use any qualifiers. In the Action tab, specify "System" for the location, and choose "Use the description defined below" for the History description.
3. Use a mix of literals and object attributes, including [.name - Old Value] and [.uniqueKey - Old Value]. For example, the description I defined began with the line: The group "[.name - Old Value]" ([.uniqueKey - Old Value]) was deleted by user "[.contact - Old Value]" ([.username - Old Value]).
4. Save the rule and make sure it's active.
5. In the TC frontend, go to the logs and make sure the Rule logger is set to DEBUG.
6. In the Group object, create a new group of some sort (or make a copy of an existing group) then try to delete it.
7. An error message will display.
8. In logs you can see the object attribute with old value will face error.
9. Go to the rule and edit the discretion and replace the old value to new value and try deleting the group it will pass the rule without any error.
10. In logs you can see all object attributes with new values will be printed.

Expected Results of Steps

When we use the object to attribute old value in the audit rule description It should take the old value and pass the rule without error.

Actual Results of Steps

Getting errors when we use the audit rule with object attributes as old values.

Root Cause Analysis

None.

The fixes in this patch will be merged into TCE 7.2

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_635_Patch28.sql
 - ORACLE_TeamConnect_635_Patch28.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW