Mitratech - TeamConnect 7.1.0 Accessibility Conformance Report
WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Mitratech – TeamConnect 7.1.0

Report Date: November 2023

Product Description: TeamConnect is a web based legal matter management and e-billing platform used by major corporations for managing risk and legal spending.

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Notes: TeamConnect modules tested are TeamConnect Enterprise, TeamConnect Legal Matter Management, TeamConnect Financial Management

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 10, JAWS 2022/Chrome, ZoomText 2022, Dragon NaturallySpeaking 15, manual accessibility testing, and keyboard testing with visual focus.

Level Access | Client - Confidential

VPAT® Version 2.4 (Revised) – March 2022

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A – Yes Level AA - Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Some non-text content presented to the user in TeamConnect has a text alternative that serves the equivalent purpose. A rating of Partially Supports has been given for the following reasons: • Multiple pages and some calendar widgets contain icon buttons that do not have accessible names. • The Invoices page contains meaningful chart images without textual equivalents.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain any prerecorded synchronized media (video with audio) that requires captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: TeamConnect does not consistently ensure information, structure, and relationships conveyed through visual presentation can also be determined programmatically. A rating of Does Not Support has been given for the following reasons: • Multiple pages contain data tables that do not use table markup, use table headers inappropriately, or do not have table headers associated with their corresponding data cells. • Many pages use tables or table elements for layout purposes, but they are not marked as presentational. • Many pages contain form controls without programmatically associated labels, or whose visual labels are not programmatically associated with the control. • A few pages contain visually grouped form controls that are not programmatically grouped. • Multiple pages contain dynamically changing content that is not indicated to screen reader users. • Several pages contain headings whose markup level does not accurately communicate the visual level on the page.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In some instances, TeamConnect does not use color as the only visual means of conveying information, indicating an action, or prompting a response. A rating of Partially Supports has been given for the following reasons: • Several pages contain inline links that use color alone to visually indicate they are links. • Calendar date pickers rely on color alone to identify the current selection and/or today's date.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain media with audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations

[2.1.1 Keyboard](#) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Partially Supports	Web: Some interactive content and functionality within TeamConnect is accessible and operable using a keyboard or keyboard emulator. A rating of Partially Supports has been given for the following reasons:
		
		• There are multiple tables that have interactive functionality, such as sortable headers or selectable rows, that cannot be operated using a keyboard.
		• Many pages contain interactive controls, such as feature buttons, navigation controls, and left navigation selection options, that are not accessible or operable via a keyboard and can only be used with a mouse.
		• Most calendar controls across the product are not accessible or operable with a keyboard.
		• Some image buttons use the title attribute for their name, which is not consistently available to keyboard or screen reader users.
		• The popup menu for "Default Columns" only appears on mouse right-click and is available for keyboard users.

[2.1.2 No Keyboard Trap](#) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Where a component can receive keyboard focus, TeamConnect allows focus to be moved away using only the keyboard and advises users of any non-standard methods required to do so.

[2.1.4 Character Key Shortcuts](#) (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect does not use character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain time-limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports	Web: In most instances, TeamConnect provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages. A rating of Partially Supports has been given for the following reason: There is no skip link to bypass the sidebar navigation.

Criteria	Conformance Level	Remarks and Explanations

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Pages of TeamConnect provide titles that adequately describe their topic or purpose.

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Partially Supports	Web: In most instances, pages of TeamConnect can be navigated sequentially with a focus order that matches the logical reading order. A rating of Partially Supports has been given for the following reasons:
		• The All Invoices page contains buttons that gain focus in an order different from the page reading order.
		• The New Task form contains calendar widgets that do not automatically receive focus when triggered.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Partially Supports	Web: In most instances, link text on TeamConnect is descriptive and easy to understand in context. A rating of Partially Supports has been given for the following reasons:
		• Several pages contain links without accessible names or without sufficiently descriptive accessible names.
		• Multiple navigation links in the left navigation bar have repeated identical accessible names but navigate to different locations.
		• Multiple pages contain links with the same accessible name, but which act on different content.

2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect does not require multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect ensures that functionality on pointer down-event is completed only when the user releases the pointer, or allows the user to abort and/or undo the action.
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect ensures that the default human language used on each page can be programmatically determined
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most instances, TeamConnect ensures that interactive components do not initiate a change of context when receiving focus. A rating of Partially Supports has been given for the following reason: • Focus is forcibly shifted without user request when focus is set to add/remove filter criteria buttons on the Search Matters page.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most instances, TeamConnect ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. A rating of Partially Supports has been given for the following reason: • On the New Task page, entering values into the Percentage Complete field automatically changes the Status selection without explicit user action and without notifying the user.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Where TeamConnect automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In some instances, where user input is required, TeamConnect presents adequate labels or instructions for successfully providing that input. A rating of Partially Supports has been given for the following reasons: • Several pages contain form fields that use asterisks to identify required fields, but the instructions indicating this appear at the bottom instead of the top of the forms. • The "Record Type" listbox in the main navigation banner does not have a persistent visual label. • Multiple pages contain input fields without visual labels or instructions.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: This Success Criterion should be considered as always satisfied for any content using HTML or XML.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In some instances, TeamConnect contains user interface components whose name, role, state, and value can be programmatically determined. A rating of Partially Supports has been given for the following reasons: • Multiple pages contain tree and outline components that do not provide a textual name and type, and do not report appropriate state or level information. • Several expandable navigation controls, including the hamburger menu button located in the global banner and some left navigation selections, do not provide state information. • Multiple pages contain controls that report an incorrect role or have an invalid role given. • Multiple pages contain controls, such as buttons or fields, that do not provide accessible names. • The calendar popups dialogs do not provide appropriate name or role information. • Elements contained in the left navigation bar presented on multiple pages contains invalid ARIA attributes, and redundant ARIA labels.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain any live synchronized media that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In some instances, the visual presentation of text and images of text in TeamConnect provides a contrast ratio of at least 4.5:1 against adjacent colors. A rating of Partially Supports has been given for the following reasons: • Multiple pages present link or button text as white text on a blue background, or blue text on a white background, giving a contrast ratio of 3.2:1 • Multiple pages and some calendar widgets present content such as placeholder text, label text, and some calendar dates, as gray text on a gray or white background, giving contrast ratios ranging from 1.6:1 to 4.4:1.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: TeamConnect does not allow text to be resized up to 200 percent without loss of content or functionality. A rating of Does Not Support has been giving for the following reason: • Content on most pages is lost, cutoff, or overlaps when viewing the web page at 200% browser zoom.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Except for logos, TeamConnect uses text instead of images of text for visual presentation.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In some instances, pages of TeamConnect allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. A rating of Partially Supports has been given for the following reasons: • Everything in the right column of the Home page is cut off when the viewport width is set to 320px. • Most pages contain content that requires horizontal scrolling to access when the viewport width is set to 320px.
1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In some instances, the visual presentation of non-text content in TeamConnect has a contrast ratio of at least 3:1 against adjacent color(s). A rating of Partially Supports has been given for the following reasons: • The visual focus indicator provided for controls on several pages is presented as blue against a white background, giving a contrast ratio of 2.4:1. • The graphs/pie charts provided on the Invoices page use colors whose contrast ratio against the white background ranges from 1.5:1 to 2.5:1.
1.4.12 Text Spacing (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: TeamConnect supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: Content that appears on hover or focus within TeamConnect is persistent, dismissible, and hoverable.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: TeamConnect provides multiple ways to navigate through pages in the product.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In some instances, the headings and labels provided in TeamConnect adequately describe the topic or purpose of the content with which they are associated. A rating of Partially Supports has been given for the following reasons: • Multiple pages contain a "new" button with an insufficiently descriptive accessible name. • The New Task page contains buttons that have the repeated accessible names but perform their actions on different content.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most instances, TeamConnect provides a visible indication of keyboard focus for elements on each page. A rating of Partially Supports has been given for the following reason: • The Invoice date picker on the All Invoices page does not provide visible keyboard focus indicators for its interactive components.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Pages of TeamConnect present content in a single language.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: TeamConnect ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: TeamConnect ensures that components with the same functionality are identified consistently across pages of the product.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Where TeamConnect automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: TeamConnect does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.
4.1.3 Status Messages (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: When status messages appear, TeamConnect automatically provides those messages to assistive technology without requiring focus.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Most functionality in TeamConnect does not allow people without vision to use screen readers and other assistive technologies to interact with user interface elements as disclosed in: Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, and 4.1.2, and in Table 2: 2.4.6.
302.2 With Limited Vision	Partially Supports	Some functionality can be used by people with limited vision, except as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.2, and 4.1.2 and in Table 2: 1.4.3, 1.4.4, 2.4.6, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	Some functionality in TeamConnect can be used by people without perception of color, except as disclosed in: Table 1: 1.4.1 and in Table 2: 1.4.3.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	TeamConnect is usable by people without hearing.
302.5 With Limited Hearing	Supports	TeamConnect is usable by people with limited hearing.
302.6 Without Speech	Supports	TeamConnect is usable by people without speech capabilities.
302.7 With Limited Manipulation	Partially Supports	Some functionality in TeamConnect can be used by people with limited manipulation capabilities, except as disclosed in Table 1: 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2 and in Table 2: 2.4.6, 2.4.7.
302.8 With Limited Reach and Strength	Supports	TeamConnect is usable by people with limited reach or strength capabilities.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Some functionality in TeamConnect can be used by people with limited language, cognitive, and learning abilities, except as disclosed in Table 1: 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.2, and 4.1.2 and in Table 2: 2.4.6, 2.4.7.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	TeamConnect and support documentation do not need any special configuration for accessibility or compatibility with assistive technology.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation for TeamConnect is provided in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not tested	Support services for TeamConnect were not tested within the scope of this audit.
603.3 Accommodation of Communication Needs	Applicable – Not tested	Support services for TeamConnect were not tested within the scope of this audit.