

TeamConnect Data Warehouse

6.3.0 Patch 5

Release Notes

TeamConnect Data Warehouse (PDW6300005) resolves the following issue:

Issue: Data Warehouse (DW) Refresh [Refresh_No_Install] stuck for several hours due to a long running query.

Tracking Code: SUPPORTPRI-68147

Case Number: 2023-0801-7931092

Reported Version: DW 6.3.0 Patch 3

Workaround

None

Pre-Requisites

- TeamConnect Instance with DW 6.3.0 Patch 3.
- Huge amount of records to be processed into the DW database.

Steps to Reproduce

User removed (deleted) one assignee from 3200+ matters and that triggered a huge count of records update in DW Database. Refresh_No_Install was run as per schedule to update these changes.

Expected Results of Steps

DW Refresh gets completed successfully.

Actual Results of Steps

Refresh_No_Install got stuck for several hours in the same query and no logs were generated.

Root Cause Analysis

Performance improvement while querying invoice line items.

INSTALLATION

The following list is a summary of the procedures necessary to install this patch. See the document "PDW6300005_Instructions" for more details.

1. Copy the patch files into their specified locations.
2. Run the WH_upgrade_630P5.bat or .sh file.
3. Run the DWH refresh.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW