

TeamConnect® SOP Manager 7.0.0 Patch 2 Release Notes

TeamConnect® SOP Manager 7.0.0 Patch 2 (PSOP7000002) resolves the following issue:

Issue: “Is duplicate” field showing yes to the SOP CT records which are retrieved through Sync and are not duplicate.

Tracking Code: SUPPORTPRI-68366

Case Number: 2023-0608-7871995

Reported Version: TCE 7.0

Workaround: No

Pre-Requisites

- Teamconnect 7.0
- SOP Version 7.0

Steps to Reproduce

1. Login to TeamConnect.
2. Go to SOP settings > CT
3. Click on Start Button on Synchronization Settings.
4. Go to SOP CT records and click on any record.
5. Check for ‘is duplicate’ custom field.

Expected Results of Steps

'is duplicate' field should display "yes" if the record is duplicate otherwise it should display "no".

Actual Results of Steps

'is duplicate' field displaying yes even though the record is not a duplicate.

Root Cause Analysis

Duplicate list with no values is not considered as "Not Duplicate".

This patch will be merged into TeamConnect(c) SOP Manager future release.

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar if it is not already selected.
4. In the left pane, click the **About** link.
5. In the **Available Updates** section, click the **Show updates available for installed products** button.
6. From the **SOP Manager 7.0.0 Patch 2** row, click the **Install Now** link
7. Stop and start your TeamConnect instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW