## TeamConnect<sup>®</sup> Enterprise 6.2.6 Patch 17

**Release Notes** 

## TeamConnect® Enterprise 6.2.6 Patch 17 (PTC6260017) resolves the following issue:

**Issue:** Company Card with comma is not evaluating correctly so Rule and Email notification not triggered.

Tracking Code: SUPPORTPRI-67552 Case Number: 2023-0320-7718386 Reported Version: TCE 6.2.7

#### Workaround

By removing the comma from the contact name and the literal allowed the rule to evaluate correctly.

## **Pre-Requisites**

- Create a custom action rule on Involved Party (INPA) with create and update trigger.
- Qualifier condition:
  - Left arg- Current Object .contact.name
  - Operator- Is Equal To
  - Right arg- Company, Company
- Create a template to send email notification under Admin > Admin Setting > Notification.

#### **Steps to Reproduce**

1. Create a company contact card with comma in it, (e.g Company, Company) and add it on Dispute Involved party record.

#### **Expected Results of Steps**

Rule should trigger an email notification.

#### **Actual Results of Steps**

Rule is not triggered, check log to confirm.

#### **Root Cause Analysis**

approvalCondition.getConditionValueQ() is splitting the value with "," separated and giving the length of the array, so we are ignoring splitting the value based on "," for the attributes ".contant.name" and ".contact.firstName", so that the behavior will be as excepted.

**Issue:** While uploading .eml file to documents, client is getting error **Tracking Code:** SUPPORTPRI-67567 **Case Number:** 2023-0329-7728473 **Reported Version:** TCE 6.2.6

## Workaround

None

#### **Pre-Requisites**

- Tce 6.2.6 2
  - .eml file

## **Steps to Reproduce**

- 1. Login to the application.
- 2. Go to documents> upload the .eml file.
- 3. Rename the file name and save.
- 4. You can see an error pop-up. But, the file gets saved with the subject but not with the renamed name.

## Expected Results of Steps

When the .eml file is uploaded to documents it should upload without any error and the name should change to a new name.

## **Actual Results of Steps**

While uploading it is throwing an error and not getting saved with a new name.

#### **Root Cause Analysis**

Throws Null Pointer exception when saving .eml file user doesn't choose Outlook Category.

Issue: Throwing an error when running Report with chart Tracking Code: SUPPORTPRI-68101 Case Number: 2023-0327-7725252 Reported Version: TCE 6.2.6

#### Workaround

None

#### **Pre-Requisites**

- Teamconnect 6.2.6 2.
- Datawarehouse 6.2.0 Patch 1

#### Steps to Reproduce

- 1. Login to TeamConnect and click on Report Tab.
- 2. Create a new Legacy report and go to the Data tab.
- 3. Add a Matter Data series.
- 4. Add the Matter ID and Closed\_ON (System field) to the Results Display tab in Data Series
- 5. Click on Apply and Close.
- 6. Chart tab from the left menu.
- 7. Select the Chart type as Line Chart.
- 8. Select the Group by column as Closed On and Group it by month.
- 9. Save and close the Report and Run it.

#### **Expected Results of Steps**

When we run the report, it should provide results.

#### **Actual Results of Steps**

When we run the report, it gives error "A system error has occurred"

#### **Root Cause Analysis**

Time zone offset numeric value is added directly to the timestamp field types

TCE 6.2.6 Patch 17 contains fixes from TCE 6.2.6 Patch 2,4,7 and 12.

**Issue:** Validation rule not working when there are multiple assignees **Tracking Code:** SUPPORTPRI-61659 **Case Number:** 2021-0722-808997 **Reported Version:** TCE 6.3.2

**Issue**: Rules containing categories in qualifier are not working in all object definitions **Tracking Code:** SUPPORTPRI-60119 **Case Number:** 2021-0518-781999 **Reported Version:** TCE 5.2.11

Issue: Capabilities Upgrade for Eclipselink Tracking Code: SUPPORTPRI-59373 Case Number: None Reported Version: None

Issue: Dropdown List Admin Setting Breaks Multi-select fields Tracking Code: SUPPORTPRI-61526 Case Number: 2021-0803-813722 Reported Version: TCE 6.2.6

## **INSTALLATION**

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

## 1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

- 1. Stop the TeamConnect® instance if it is currently running.
- 2. Backup your TeamConnect® database.
- 3. Run the script, located in \update, that is appropriate for your database server:
  - MSSQL\_TeamConnect\_626\_Patch17.sql
    - ORACLE\_TeamConnect\_626\_Patch17.sql
- 4. Restart TeamConnect®.

## **UPGRADE CONSIDERATION**

No significant upgrade considerations for this patch.

## LEVEL OF RISK TO UPDATE WITH PATCH

LOW