MITRATECH

TeamConnect® Enterprise 7.0 Patch Bundle 4
Release Notes

TeamConnect® Enterprise 7.0 Patch Bundle 4 (PTC7000004) resolves the following issue.

NOTE: This patch also includes fixes from TCE 7.0 PB1, TCE 7.0 PB2, and TCE 7.0 PB3.

Issue: Help button in Documents Tab goes to TeamConnect Module Guide in Success Center.
Tracking Code: SUPPORTPRI-67699
Case Number: 2021-0713-804790
Reported Version: TCE 6.3.0

Workaround
None.

Pre-Requisites
None.

Steps to Reproduce

- Log in to the TeamConnect application.
- Go to a Matter.
- Go to the Documents section and click the help button.
- This routes to the client success center TeamConnect Module Guide page instead of Documents help Page.

Expected Results of Steps
The help Button in the Matter/record documents section should route to Documents help page -- (https://success.mitratech.com/TeamConnect/Enterprise_User_Guide/Documents).

Actual Results of Steps
The help Button in Matter/record documents section routes to Success Center TeamConnect Guide Page -- (https://success.mitratech.com/TeamConnect/TeamConnect_Module_Guides).

Root Cause Analysis
Added helpURL properties for Project definition in help_topic_mapping.props file

Issue: Jmonitor UI Console not accessible in TC 7.0

Tracking Code: SUPPORTPRI-67743
Case Number: 2023-0621-7887898

Reported Version: TCE 7.0

Workaround
None.

Pre-Requisites
TCE 7.0 instance.

Steps to Reproduce
Try to login to TeamConnect-7.0.0/jmonitor, but it fails and throws a 404 error.

Expected Results of Steps
The (below) URL must be redirected to the jmonitor tab while using "/jmonitor" in the TC login URL.
URL: http://localhost:8080/TeamConnect-7.0.0/jmonitor

Actual Results of Steps
TC standard URL with "/jmonitor" throwing an 404 error when accessing the jmonitor tab.

Root Cause Analysis
Jmonitor weaving had been disabled in TC 7.0

Issue: Auto search functionality is not working in TC7.0 version for assignee type fields.
Tracking Code: SUPPORTPRI-67801
Case Number: 2023-0613-7876744
Reported Version: TCE 7.0

Workaround
None

Pre-Requisites
- Teamconnect 7.0
- In admin settings, under user interface enable 'SELECT USERS FROM USER SEARCH MODULE'.

Steps to Reproduce
1. Open any matter in TeamConnect.
2. Try adding a new assignee by typing the name of associate.

Expected Results of Steps

Autocomplete search shows the assignee so the user can select it as assignee in the assignee type fields.

Actual Results of Steps
As soon as a space or comma character is entered in the assignee field, auto suggestion stops and the user is not able to select the names.

Root Cause Analysis
URL encoding happening twice which leads to the wrong query string.

Issue: Unable to approve emails on MacOS
Tracking Code: SUPPORTPRI-67867
Case Number: 2023-0628-7894554
Reported Version: TCE 7.0

Workaround
None

Pre-Requisites
- Team Connect 7.0
- Mac computer with outlook app.
- Approval rule.

Steps to Reproduce
- Once the approval email is triggered, please use the mac computer outlook application to click the approve button.
- Click on the approve button, the template created has the signature attached to it .

Expected Results of Steps
The 'approve template' should not contain the signature.

Actual Results of Steps
The 'approve template' contains the signature.

Root Cause Analysis
For some MacOS users, the 'alternative' mime type is wrapped by the 'related' mime type.

Below fixes were merged in from TCE 6.3.3 Patch 23 and TCE 6.3.6 Patch 6

Issue: TeamConnect > Cache Corruption > Matter Assignees disappearing, then when they reappear, no Primary Assignee is selected.
Tracking Code: SUPPORTPRI-65517

Case Number: 2021-0525-785062
Reported Version: TCE 6.3.5

Issue: Invoice > Adjustments > Rounding Issues and incorrect 'Adjustment' amount in Invoice Summary if the user adjusts the 'Amount' by calculating a percentage of the amount and reducing it by that amount.
Tracking Code: SUPPORTPRI-65679
Case Number: 2022-0902-979452
Reported Version: TCE 6.3.6

Known Issues

The following items are known issues in the TeamConnect Enterprise® 7.0 Patch Bundle 4 release. Each issue is documented in the following format:

- A description of the issue
- Internal tracking code

Issue: Auto search functionality is not working for assignee type fields when using Company type contacts.

Tracking Code: SUPPORTPRI-68184
Case Number: None
Reported Version: TCE 7.0 PB4, TCE 7.0 PB4 ES8

The fixes in this patch will be merged into TCE 7.1.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. **Update WAR file**

   Windows GUI:

   - Extract patch directory from the .zip file.
   - Open the TeamConnect® .war file with 7zip
   - Drag and Drop the files from patch directory to .war root in 7zip
   - Overwrite file conflicts in 7zip
   - Redeploy .war

   Windows CMD:

- tar -xf <path_to_patch_zip>
- cd <path_to_extracted_directory>
- jar -uvf <path_to_war> .\
- Redeploy .war

Linux Terminal:

- unzip <path_to_patch_zip> -d <path_to_destination_folder>
- cd <path_to_destination_folder>
- jar -uvf <path_to_war> .\
- Redeploy .war

2. **Update database and version information**

    Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.
    1. Stop the TeamConnect® instance if it is currently running.
    2. Backup your TeamConnect® database.
    3. Run the script, located in **\update**, that is appropriate for your database server:
        a. MSSQL_TeamConnect_700_PatchBundle_4.sql
        b. Oracle_TeamConnect_700_PatchBundle_4.sql
    4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch

LEVEL OF RISK TO UPDATE WITH PATCH

LOW