MITRATECH

TeamConnect® Enterprise 6.2.2 Patch 14
Release Notes

TeamConnect® Enterprise 6.2.2 Patch 14 (PTC6220014) resolves the following issues:

Issue: Getting errors when approving Invoices concurrently
Tracking Code: SUPPORTPRI-67033
Case Number: 2023-0208-7651388
Reported Version: TCE 6.3.7

Workaround
No

Pre-Requisites
None

Steps to Reproduce

- Two users (final approvers in workflow) approved/posted two different invoices at the same time.
- One of the invoices was successfully posted and the other user got an "OptimisticLockException".

Expected Results of Steps
Users should not be receiving "OptimisticLockExceptions" while approving invoices.

Actual Results of Steps
During concurrent invoice approval, some of the users are unable to approve invoices.

Root Cause Analysis

A concurrency update collision can occur if two invoices are posted at the same time and go against the same account.

INSTALLATION

The following list summarizes the procedures to install this patch.

1. Update the JAR file.
2. Update the WAR file.
3. Update the database and version information.

Refer to PTC6220014_Instructions.pdf, in the same folder as these release notes, for more details about installing this patch.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW