

TeamConnect® Enterprise

6.3.3 Patch 28

Release Notes

TeamConnect® Enterprise 6.3.3 Patch 28 (PTC6330028) resolves the following issue:

Issue: Email Notifications being sent to Inactive users.

Tracking Code: SUPPORTPRI-62590

Case Number: 2021-1005-840063

Reported Version: TCE 5.0.9

Workaround

NA

Pre-Requisites

- TCE 6.3.3
- A user account should be expired by setting an expiration date.
- User in approval workflow.
- User in a group membership.
- Email settings should be configured.

Steps to Reproduce

1. Create an invoice which is set to expire in 'x' days.
2. Set a default email notification to be sent to users.
3. After it reaches X days to expire, mails triggers to all users in the workflow.

Expected Results of Steps

Inactive users should not receive email notifications.

Actual Results of Steps

Inactive users in workflow receive email notifications.

Root Cause Analysis

No inactive check present while sending email notification.

Issue: Error while updating the Invoice on a custom field : Adjustment with key 0 not found in the adjustment list.

Tracking Code: SUPPORTPRI-67593

Case Number: 2023-0404-7734977

Reported Version: TCE 6.3.3

Workaround

NA

Pre-Requisites

- TCE 6.3.3
- Legal Matter Management 5.0.1
- Financial Management 6.3.1
- Collaborati Spend Management (CSM) 6.3.1

Steps to Reproduce

*Create a New Invoice using "New Invoice Wizard".

1. Fill the required details and select the Matter and click Next.
2. In line items, select any type Exp/Fee - Select Category - Select Timekeeper.
 - a. In line item Table - Original : add Rate , unit for Example Rate as \$110 and Unit as 1
Current : add Rate, unit for example Rate as \$100 and Unit as 1.
3. Select any Reason for Adjustment and Comments to vendor (Optional) and Click Add.
4. Click Next.

Expected Results of Steps

Comments should be accepted from the current approver and invoice should be saved without any error.

Actual Results of Steps

The user will get an error like "The system experienced a problem and could not complete your request. Please try your request again or have your system administrator check the system logs for additional details." and check the logs for more details.

The error, "Adjustment with key 0 not found in the adjustment list" is received in logs.

Root Cause Analysis

Wizard Service was syncing backend model and legacy model to and fro.

Issue: The user is unable to fetch the matters with an embedded field which has no value.

Tracking Code: SUPPORTPRI-67542

Case Number: 2023-0531-7862451

Reported Version: TCE 6.3.3

Workaround

No

Pre-Requisites

- Create an involved embedded object under Matter.
- In embedded objects, under Unique Id select "By using default numbering (a default unique ID will be generated but will be hidden from the user)".
- Under Name, select "Automatically name Matter Tendor using a pattern of the object attributes" and add items:
 - with null format.
 - contact with null format.
 - parent with null format.
- Add custom fields.
- Add list display.
- Add embedded object block in Matter Object view.
- Add filter criteria in custom Search under Dispute object for Tendor party with Contact name.
- Add result criteria in custom Search under Dispute object for Tendor party with Contact name.
- Create few Dispute records with and without Embedded records.

Steps to Reproduce

1. Navigate to Dispute and go to Custom search.
2. Add Embedded field in the result display.
3. Perform the Custom search and the user will see all the records with and without values in the Embedded field.
4. Add a filter to search for an Embedded field with a value.
5. The user can see the records having values in the Embedded field.
6. Add a filter to search for an Embedded field with no value.
7. The user can see no records displayed.

Expected Results of Steps

The user should be able to see the records having no values in the Embedded field when the filter to search for Embedded fields with no value is applied on Dispute.

Actual Results of Steps

Unable to see the records having no values in the Embedded field.

Root Cause Analysis

Inner join being constructed for related objects which returns no rows if no record present for related objects. Code changes done to use Outer join for related objects.

The fixes in this patch will be merged into TCE 7.1.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_633_Patch28.sql
 - ORACLE_TeamConnect_633_Patch28.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW