

## TeamConnect® Enterprise 6.3.5 Patch 26 Release Notes

**TeamConnect® Enterprise 6.3.5 Patch 26 (PTC6350026) resolves the following issue:**

**Issue:** Intermittent Login Failures in clustered environment.

**Tracking Code:** SUPPORTPRI-67644

**Case Number:** 2023-0120-7629889

**Reported Version:** TCE 6.3.5

**Workaround**

None.

**Pre-Requisites**

- Clustered environment.
- Automated testing script for login.

**Steps to Reproduce**

- Run the automated login scripts.
  - Login to the UAT environment with SSO.

**Expected Results of Steps**

The user should be able to login without any issues.

**Actual Results of Steps**

The user is facing a system error.

**Root Cause Analysis**

Concurrent update of login details.

## INSTALLATION

**Important:** Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

### 1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
  - MSSQL\_TeamConnect\_635\_Patch26.sql
  - ORACLE\_TeamConnect\_635\_Patch26.sql
4. Restart TeamConnect®.

## UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

## LEVEL OF RISK TO UPDATE WITH PATCH

**LOW**