TeamConnect[®] Enterprise 6.3.4 Patch 11

Release Notes

TeamConnect® Enterprise 6.3.4 Patch 11 (PTC6340011) resolves the following issues:

Issue: Accessibility Resolutions Tracking Code: SUPPORTPRI-67287 Case Number: NA Reported Version: NA Description: Below are the issues fixed through Accessibility Resolutions: Issue 1: Back To Top Button Should be accessible by Keyboard(Using tab) Pre-Requisites

NA

Steps to Reproduce

- 1. Login to TeamConnect and Scroll down to the bottom of any page (ex. Homepage).
- 2. Using the tab key, try to navigate to the Back to Top button.

Expected Results of Steps

Back to Top button should be accessible using Tab key from Keyboard.

Actual Results of Steps

Back To Top Button is not Keyboard Accessible.

Issue 2: Error Messages not receiving Focus on all Web Pages.

Pre-Requisites

Install NVDA or JAWS (Screen Reader Softwares).

Steps to Reproduce

Perform any action that generates Error/ Warning message on the User Interface/Setup. For example:

- 1. Create a Dispute without name and try to save (Displays an error).
- 2. Create an invoice with the existing name and try to save (Displays an error).
- Create a validation rule in the user interface for any Object. In the user interface, perform steps on Object record for the validation to fail so that the validation error is displayed (Displays an error).
- 4. Try to delete any existing Object/Rules (Displays Pop-up Message).

Expected Results of Steps

Error/Warning/Pop-up messages should be read out by the Screen Readers.

Actual Results of Steps

Error/Warning/Pop-up messages are not read out by the Screen Readers.

Issue: System Error Occurring after canceling a Custom Search

Tracking Code: SUPPORTPRI-66969

Case Number: 2023-0208-7651912

Reported Version: TCE 6.3.4

Workaround No

Pre-Requisites

• Should have some matters.

Steps to Reproduce

- 1. Access any module e.g formal matters and click on Custom Search.
- 2. Do not enter any criteria and click on Search.
- 3. While the "Search in Progress" dialog box is displayed, click Cancel (the Dialog box disappears).
- 4. Click the Search button once more.
- 5. A system error resulted.

Expected Results of Steps

When clicking search after canceling a Custom Search, search should run as expected.

Actual Results of Steps

When a user clicks Search after canceling a Custom Search, an error occurs.

Root Cause Analysis

No action method available to handle cancelSearchFromSpinner action. Added a method to handle this instead of throwing "NoSuchMethod" exception.

Issue: TeamConnect Logs out users when it encounters an error.

Tracking Code: SUPPORTPRI-66239

Case Number: 2022-1107-1005545

Reported Version: TCE 6.3.4

Workaround

No

Pre-Requisites

- Create a custom field and custom category.
- Add the custom field to the category.

Steps to Reproduce

- 1. Create a search view with a results display that displays the custom field created as a part of prerequisites.
- 2. Delete the custom field and the category from setup and save the changes.
- 3. Navigate to the search view from the user interface.
- 4. Users will be Logged out.

Expected Results of Steps

It should show an error message or other available SearchViews.

Actual Results of Steps

After navigating to the SearchView, the user is getting logged out.

Root Cause Analysis

"TCApplicationException" was not handled properly.

Issue: Getting a system error when using a search view that has a custom field pointing to the other object.

Tracking Code: SUPPORTPRI-67299

Case Number: 2023-0207-7649415

Reported Version: TCE 6.3.4

Workaround

No

Pre-Requisites

- Two objects with a custom field.
- First object's Custom field should be pointing to the second object.
- Second object's Custom field can be of any type (here the user can use text type).

Steps to Reproduce

- 1. Go to setup and create a search view of type Object Collection in the first object.
- 2. In the results tab, select Custom type and select the Custom field in the search view pointing it to the second object.
- 3. Go to the user interface.
- 4. Subscribe to the Search view list and subscribe to the above-created search view.
- 5. Go to the search view and press the search button.
- 6. Now click on mass edit.

Expected Results of Steps

The mass edit screen should be displayed. Second object's Custom field should not be displayed in the drop down list and should be displayed in read-only mode.

Actual Results of Steps

When the user hits mass edit, an error is thrown to check logs, and sometimes even after update there is an error that prevents further action.

Root Cause Analysis

Nested objects' field paths were not handled completely.

The fixes in this patch will be merged into TCE 7.1.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

- 1. Stop the TeamConnect® instance if it is currently running.
- 2. Backup your TeamConnect® database.
- 3. Run the script, located in \update, that is appropriate for your database server:
 - MSSQL_TeamConnect_634_Patch11.sql
 - ORACLE_TeamConnect_634_Patch11.sql
- 4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW