

TeamConnect® Enterprise

6.3.5 Patch 25

Release Notes

TeamConnect® Enterprise 6.3.5 Patch 25 (PTC6350025) resolves the following issue:

Issue: Global search having issue with Special character and blank space.

Tracking Code: SUPPORTPRI-67344

Case Number: 2023-0221-7687777

Reported Version: TCE 6.3.5

Workaround

No.

Pre-Requisites

Patch 22 on TCE 635

Create matter record with below names:

- BWI-R-0963/10
- A/C Damage
- Winter Operation 2016-2017 Publication.

Enable "FOCUS EXACT MATCHES IN SEARCH RESULTS" from admin > Search results settings

Go to the global search index page and index the dispute object.

Steps to Reproduce

1. Run a Dispute Global Search for "0963/" (with quotes).
2. The screen will refresh and show the results page with nothing on it, but on the left side, the user can see there are records present.
3. Likewise, run a Dispute Global Search for "Winter Operations" and "A/C Damage" (with quotes), the user can see the same behavior as above.

NOTE: Error is only triggered with a special character on space inside quotes.

Expected Results of Steps

Results should be displayed.

Actual Results of Steps

A blank screen is displayed.

Root Cause Analysis

None.

This patch will be merged into a TeamConnect 7.1 update.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_635_Patch25.sql
 - ORACLE_TeamConnect_635_Patch25.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW