

TeamConnect® Enterprise

6.3.5 Patch 24

Release Notes

TeamConnect® Enterprise 6.3.5 Patch 24 (PTC6350024) resolves the following issue:

Issue: Manage List not working as expected

Tracking Code: SUPPORTPRI-67095

Case Number: 2023-0315-7713494

Reported Version: TCE 6.3.5

Workaround

NA.

Pre-Requisites

Be Subscribed to Matter Collections.

Steps to Reproduce

- Create a user who is part of two groups like AllRights & WorkflowProcessManager.
- Add a few searchviews (more than 10 searchviews totally) on dispute objects through setup.
- Try modifying the searchview orders from UI and press Update. It should show different values after the page refreshes. If unable to see the behavior keep repeating this for a few times.
- If the user is part of only one Group, then this is not happening.

Expected Results of Steps

Changes are saved and the order of the list is updated as per the edit's made.

Actual Results of Steps

Not all Collections are updated when "Update" is clicked.

Root Cause Analysis

None.

Issue: Bad records in Y_RECORD_CHANGE stop all indexing until table truncated

Tracking Code: SUPPORTPRI-64639

Case Number: 2022-0418-918497

Reported Version: TCE 6.3.3

Workaround

Truncate Y_RECORD_CHANGE table and restart. This is a costly workaround since it takes 2 days to submit an urgent CCF and leaves the client without ES in the meantime.

Pre-Requisites

TCE and Elasticsearch are configured and connected.

Steps to Reproduce

1. Log into application.
2. Navigate to a global search tool.
3. Index one object: contacts.
4. Open Y_RECORD_CHANGE table in database.
5. Update one contact.
6. Immediately refresh the Y_RECORD_CHANGE table.
7. To reproduce the issue, create a new record and put in a dummy primary key.
8. Restart application server.
9. If the user has done these steps correctly, the record created in Y_RECORD_CHANGE will remain there.
10. Navigate back to the global search tool.
11. Attempt to index another object.

Expected Results of Steps

- Y_RECORD_CHANGE should clear out if the record cannot be found.
- New objects can be indexed and the index works properly.

Actual Results of Steps

The record in Y_RECORD_CHANGE breaks indexing. Even if the user deletes the entire index / clear the UUID and starts over, the record remains.

Root Cause Analysis

Null check for entity was missing.

When there are errors in execution for a few scenarios, it keeps on retrying the same flow infinite times. The retry logic count increment missed in those scenarios.

Issue: User is unable to view Admin Settings view page

Tracking Code: SUPPORTPRI-67013

Case Number: 2023-0225-7692292

Reported Version: TCE 6.3.5

Workaround

No.

Pre-Requisites

TCE version 6.3.5 with patch 10 applied.

- Create a group and assign it to a user.
- Select the group you have created. Click on System Rights.

- System Rights --> Under View dropdown select Admin Rights --> then select All admin view rights.
- Under View dropdown, select Admin Settings.
- Now select only View Admin Settings records and save it.

Steps to Reproduce

1. Login to the user you have created.
2. Under Home Page, click on Admin Settings.

Expected Results of Steps

User needs to have the view option of Admin Settings.

Actual Results of Steps

Error Page with message A system error has occurred.

Root Cause Analysis

Incorrect bean property name used in jsp page.

Maintenance Notes

- If a Search view is subscribed by Admin in setup then User will not be able to update the order.
- If User subscribes to the Searchview from the Project collections on UI, then they can edit the Searchview order.
- Newly added Searchview will have '0' as order on the UI and cannot be updated.

This patch will be merged into a TeamConnect 7.1 update.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_635_Patch24.sql
 - ORACLE_TeamConnect_635_Patch24.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW