PolicyHub	**Minimum System Requirements for Hosted Clients** **PolicyHub v5.6** **Document Date: 5th May 2023**

Note: This document is subject to change and will be superseded by the Project Implementation Document (PID) provided during the planning phase of the PolicyHub implementation.

Contents

PolicyHub Minimum System Requirements

All Users

Microsoft

- Minimum screen resolution 1024x768.
- Microsoft Edge, the latest version of Mozilla Firefox or the latest version of Google Chrome.
- Microsoft Office 2013, 2016 or 2019 in order to view or edit Office documents in their native format.

Note: Microsoft Internet Explorer is no longer supported.

Apple

- Latest version of Safari on iPad Mini, iPad Pro and iPhone iOS 15.6.0 (Inbox only, excluding review and workflow).
- Latest version of Safari on macOS Monterey.
- Office 2019 for Mac.

Android

- Latest version of Chrome on Android devices (Inbox only, excluding review and workflow)

Administrators and Reviewers

PolicyHub supports editing of documents by either using Office Online or Office on the desktop. Office online is only available to hosted clients.

If the system is configured to use Word Online, including the collaborative editing features in PolicyHub, then users who need to view and edit documents, including reviewers and approvers will need to have a valid Office 365 subscription.

If the system is configured to use Word on the desktop, then the PolicyHub base URL will need to be added to the browser's Trusted Sites. To prevent unnecessary pop-ups, it is also recommended that the URLs be added as a trusted location in Microsoft Office Trust Centre settings.

Document editing on the desktop will use Office URI Schemes to edit documents, which must be enabled in the browser.

Login Intercept

Login Intercept is only available on Windows clients with the Microsoft Edge browser and also requires .Net Framework 4.6.2 to be installed on the client machine.

User Management and Integration

- Standard integration to an administered Microsoft Active Directory Service via an on-prem Windows service, automated upload of CSV files, or integration with Azure AD, Okta or JumpCloud via PolicyHub's SCIM API.
- Node network wire speed minimum 2Mb for Inbox and 4Mb for Administration.

Single Sign-On

- PolicyHub supports Federated Single Sign-On using either WS-FED or SAML 2.0.

- Detailed configuration guides are available for most of the commonly used Identity Providers.

User Synchronization

- PolicyHub can be configured to automatically synchronize users from Active Directory via an on-premise Windows service called the Membership Populator service.
- If this is going to be used, then a dedicated PolicyHub Windows User should be set up with access to the Active Directory.
- This user will be used for the Membership Populator Service login on the target Server. The user must be in the Domain, with privileges to read the Active Directory.
- Alternatively, user membership CSV files can be uploaded directly to the PolicyHub server via SFTP or the SCIM API can be connected directly to your Identity Provider.
- Please talk to our services team who can advise on these options, plus many others.