

TeamConnect® SOP Manager 7.0.0 Patch 1 Release Notes

TeamConnect® SOP Manager 7.0.0 Patch 1 (PSOP7000001) resolves the following issue:

Issue: SOP CSC integration creates duplicate contacts

Tracking Code: SUPPORTPRI-67100

Case Number: 2023-0223-7690743

Reported Version: TCE 6.3.7

Workaround: N/A

Pre-Requisites: **SOP Manager installed and configured**

Steps to Reproduce:

1. Run Sync
2. Check the SOP Record

Expected Results of Steps – No new Contacts created

Actual Results of Steps – New Contacts and Duplicate contacts created

Root Cause Analysis – N/A

TeamConnect® SOP Manager 7.0.0 Patch 1 (PSOP7000001) is a Client Specific Patch

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar if it is not already selected.
4. In the left pane, click the **About** link.
5. In the **Available Updates** section, click the **Show updates available for installed products** button
6. From the **SOP Manager 7.0.0 Patch 1** row, click the **Install Now** link

7. Stop and start your TeamConnect instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW