

TeamConnect® Enterprise

6.3.6 Patch Bundle 9

Release Notes

TeamConnect® Enterprise 6.3.6 Patch Bundle 9 (PTC6360009) includes fixes from TCE 6.2.7 Patch 7 and TCE 6.3.5 Patches 15, 19 and 21.

TCE 6.3.6 Patch Bundle 9 (PTC6360009) resolves the following issues:

Improvement: TECH - Ajax Line Item Serialization Performance.

Description: AjaxLineItemSerializer repeatedly checks the workflow status, invoice posting status, and adjustment mode. These are variables that are common to an invoice. This needs to be externalized, either into a different serialization method or to be checked separately for the formatters.

Tracking Code: SUPPORTPRI-66583

Issue: Unable to perform custom search on Child to Child object when trying to retrieve data from Parent to Parent object's field of type Custom Object.

Tracking Code: SUPPORTPRI-66610

Case Number: 2022-1216-7551954

Reported Version: TCE 6.2.5

Workaround

NA

Pre-Requisites

1. TCE 6.3.7 Version.
2. Need to create Four objects,
 - o Parent Object (Test Object)
 - o Child of object created at '1' (Test Object Child)
 - o Child of object created at '2' (Test Object Child Child), and
 - o New Object.
3. Parent objects need to have a custom field of type Custom Object (Matter object).
4. New fields need to be added to the Filter Display tab of Child to Child Object's Custom Search View.
5. Few records for each object created at step 2.

Steps to Reproduce

1. Open Test Object Child Child Object from All.
2. Go to Custom Search, in filter Criteria add a new field (Parent Category) which is added in Custom Search View.
3. Populate value to new field added and click on search. This gives an error "There is a problem in the paged search result. Please contact your system Admin".

Expected Results of Steps

Appropriate results need to be displayed.

Actual Results of Steps

Getting an error message, "There is a problem in the paged search result. Please contact your system Admin".

Root Cause Analysis

Extra delimiter which causes sql query to fail.

Issue: Assignee in Global Search results is incorrect when the search includes a middle character with a period, such as a person's initial.

Tracking Code: SUPPORTPRI-65499

Case Number: 2022-0902-979499

Reported Version: TCE 6.3.5

Workaround

None

Pre-Requisites

N/A

Steps to Reproduce

Create a global search view:

- mainAssignee.user
- defaultCategory
- closedOn
- openedOn
- currentPhaseType
- numberStringUpper

1. Create a new record.
2. Name the record 'Blue v. Yellow'.
3. Add a main assignee.
4. Save and Close.
5. Do a Global Search for Blue v. Yellow.
6. Observe the Result for Assignee as it is not correct.

Expected Results of Steps

The assignee for the returned record should be correct.

Actual Results of Steps

The assignee information is not correct.

Root Cause Analysis

Highlighting logic was corrupting HTML tags.

Issue: System Error occurs when performing Global search using Object Link in Search View

Tracking Code: SUPPORTPRI-66855

Case Number: 2023-0213-7656007

Reported Version: TCE 6.3.5

Workaround

None

Pre-Requisites

- TeamConnect instance with Elastic Search configured.
- A Contact with 'a (' in last name and 'Test-66855' as First name.
- Create a Search View to be used for Global Search and add 'Object Link' in the Results Display.

Steps to Reproduce

1. Login to TeamConnect.
2. Navigate to Tools > Global Search Index Tool > Index Contacts.
3. Once Indexing is complete, perform a Global Search with either 'Test' or '66855'.

Expected Results of Steps

Global Search is performed successfully and results are displayed.

Actual Results of Steps

A System error and Logs are displayed.

Root Cause Analysis

None.

Below fixes were merged in from TCE 6.2.7 Patch 7

Issue: Invoice total in header level rounded to a penny less

Tracking Code: SUPPORTPRI-66663

Case Number: None

Reported Version: TCE 6.2.7

Below fixes were merged in from TCE 6.3.5 Patches 15, 19 and 21

Issue: Instance was too slow while approving Invoices and loading reports.

Tracking Code: SUPPORTPRI-65215

Case Number: 2022-0726-962591

Reported Version: TCE 6.3.5

Issue: Validation rule does not work with "groupMembership.group.UniqueKey" 'is/not begins with' qualifier.

Tracking Code: SUPPORTPRI-65280

Case Number: 2022-0718-959344

Reported Version: TCE 6.3.5

Issue: All day appointments cannot be changed by users in different time zones.

Tracking Code: SUPPORTPRI-65503

Case Number: 2021-1209-867647

Reported Version: TCE 6.3.3

Issue: Security rules when evaluating against an assignee list do not evaluate correctly.

Tracking Code: SUPPORTPRI-65031

Case Number: 2022-0524-933898

Reported Version: TCE 6.3.5

Issue: Exact tag match applied to search results when search result isn't exact match.

Tracking Code: SUPPORTPRI-65172

Case Number: 2022-0616-948013

Reported Version: TCE 6.3.5

Issue: After uploading a document to a matter "&" is added to file name

Tracking Code: SUPPORTPRI-64305

Case Number: 2022-0513-929765

Reported Version: TCE 6.3.5

Issue: Assignee in Global Search results is incorrect when the search includes a middle character with a period, such as a person's initial.

Tracking Code: SUPPORTPRI-65499

Case Number: 2022-0902-979499

Reported Version: TCE 6.3.5

Issue: Appointment Edit Issue with Matter

Tracking Code: SUPPORTPRI-65549

Case Number: 2022-0824-975009

Reported Version: TCE 6.3.5

Issue: Interactive Line Items > Adjustments do not save intermittently.

Tracking Code: SUPPORTPRI-66199

Case Number: 2022-0916-984814

Reported Version: TCE 6.3.5

The fixes in this patch will be merged into TCE 7.1.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update WAR file

Windows GUI:

- Extract patch directory from the .zip file.
- Open the TeamConnect® .war file with 8zip
- Drag and Drop the files from patch directory to .war root in 8zip
- Overwrite file conflicts in 8zip
- Redeploy .war

Windows CMD:

- `tar -xf <path_to_patch_zip>`
- `cd <path_to_extracted_directory>`
- `jar -uvf <path_to_war> .\`
- Redeploy .war

Linux Terminal:

- `unzip <path_to_patch_zip> -d <path_to_destination_folder>`
- `cd <path_to_destination_folder>`
- `jar -uvf <path_to_war> .\`
- Redeploy .war

2. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_636_PB9.sql
 - ORACLE_TeamConnect_636_PB9.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW