

TeamConnect® SOP Manager 5.1.0 Patch 3 Release Notes

TeamConnect® SOP Manager 5.1.0 Patch 3 (PSOP510003) resolves the following issue:

Issue: SOPs retrieved one at a time with no PDF generated.

Tracking Code: SUPPORTPRI-66160

Case Number: 2022-1006-992657

Reported Version: TCE 6.3.6

Workaround: None

Pre-Requisites

- Must have CSC 5.1.0.
- Tomcat 9.
- OpenJDK 11.
- A CSC feed with at least one record to retrieve.

Steps to Reproduce

1. Go to All -> SOP Settings.
2. Click CSC.
3. Start a sync.
4. Go to All -> Service of Process - CSC.
5. Click on the SOP that was created.
6. Go to Documents within the SOP.

Expected Results of Steps

- The XML message should be present.
- The pdf should be present.
- No matter how many records were in the sequence number, they were all created.

Actual Results of Steps

There is no xml message and no pdf. Also appears to have come one record at a time.

Root Cause Analysis

Using deprecated API BASE64Decoder.

This patch will be merged into TeamConnect(c) SOP Manager 5.1.2

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar if it is not already selected.
4. In the left pane, click the **About** link.
5. In the **Available Updates** section, locate TeamConnect® SOP Manager 5.1.0 Patch 3, click **"Install Now"**, and follow the installation instructions.
6. Stop and start your TeamConnect instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW