# MITRATECH

# TeamConnect® SOP Manager
# 5.1.1 Patch 9
## Release Notes

**TeamConnect® SOP Manager 5.1.1 Patch 9 (PTC511009) resolves the following issue:**

**Issue:** CSC - Answer Due Date value stored as text, not getting parsed or added to date served. Always equals date served.
**Tracking Code:** SUPPORTPRI-65582
**Case Number:** 2021-0902-979217
**Reported Version:** SOP 5.1.1

**Pre-Requisites**

Connection to CSC and some sample SOPs come in with service date and a time for when the answer is due.

Answer Due Date gets calculated in CSCSOPManager.class but as per logs, it sees a null value even when a value exists on the record.

**Steps to Reproduce**

Sync CSC SOP - new SOPs come in and the answer due is not calculated properly and ends up being the same as the service date.

**Expected Results of Steps**

Answer due should be service date + answer due value

**Actual Results of Steps**

A null error occurs and it doesn't get calculated. I need help figuring out why this is and how to remediate.

**Root Cause Analysis**

Date calculation logic mismatch in code when the AnswerDays type is chosen

*This patch was merged into TeamConnect(c) SOP Manager 5.1.2*

## INSTALLATION

**The following list is a summary of the procedures necessary to install this patch.**

1. Log into TeamConnect as an administrator.
2. Click the Admin tab.
3. Click Admin Settings under the tab bar, if it is not already selected.
4. In the left pane, click the About link.
5. In the Available Updates section, locate TeamConnect® SOP Manager 5.1.1 Patch 9, click Install Now, and follow the installation instructions.
6. Stop and start your TeamConnect instance.

## UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

## LEVEL OF RISK TO UPDATE WITH PATCH

## LOW