TeamConnect® SOP Manager
5.1.1 Patch 10
Release Notes

TeamConnect® SOP Manager 5.1.1 Patch 10 (PTC5110010) resolves the following issue:

Issue: Documents/Attachments are not retrieved from CSC-SOP along with SOP records.
Tracking Code: SUPPORTPRI-65800
Case Number: 2022-0927-988613
Reported Version: TCE 6.3.5

Workaround: None

Pre-Requisites

SOP is installed & CSC has records to send.

Steps to Reproduce

1. Confirm with CSC that they have SOPs to send and that each has an attachment.
2. Run the sync.
3. Observe that the SOPs arrived without attachments.
4. Pull the log.

Expected Results of Steps

Document will be received.

Actual Results of Steps

Document is not received.

Root Cause Analysis

Unit of work processing during record creation is messy.

This patch will be merged into TeamConnect(c) SOP Manager 5.1.2

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect as an administrator.

2. Click the Admin tab.
3. Click Admin Settings under the tab bar if it is not already selected.
4. In the left pane, click the About link.
5. In the Available Updates section, locate TeamConnect® SOP Manager 5.1.1 Patch 10, click "Install Now", and follow the installation instructions.
6. Stop and start your TeamConnect instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW