MITRATECH

Collaborati Spend Management 6.2.3 Patch 5
Release Notes

Collaborati Spend Management® 6.2.3 Patch 5 (PCSM6230005) resolves the following issue:

Issue: Cannot authorize Timekeepers tied to contacts with pre-existing rates
Tracking Code: SUPPORTPRI-55048
Case Number: 2020-0528-615550
Reported Version: CSM 6.2.2

Workaround
Remove the rates from the Contact.

Pre-Requisites
- A connection between Collaborati Spend Management and Collaborati must exist.
- A vendor must be authorized.
- Log in as the vendor in Collaborati and create a Timekeeper so that it can be authorized in Collaborati Spend Management.
- In CSM Settings > General - the checkbox.

Automatically create new Contact records with Collaborati timekeeper information should be unchecked, so that the Timekeeper can be manually authorized.

Steps to Reproduce
- Create a contact record for the Timekeeper that needs to be authorized and add a couple of Rates.
- Launch the 'New Timekeeper Authorization' wizard to authorize the incoming Timekeeper. Map it to the contact record created.
- Click on the 'Authorize' box and click the 'Next' button.
- An error is displayed.

Expected Results of Steps
The Timekeeper should be authorized without the error.

Actual Results of Steps
The Timekeeper authorization generates an error.

Root Cause Analysis
If there was no project, checks added for the rates' associated projects failed. It has been determined that rate validation is unnecessary in the first place due to the validation in Teamconnect since at least 3.2.x, so those methods have been removed entirely.

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INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect® as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar if it is not already selected.
4. In the left pane, click the **About** link.
5. In the **Available Updates** section, follow the instructions below to install the patch.
   - a. Click on the **Show updates available for installed products** button.
   - b. Locate CSM 6.2.3 Patch 5.
   - c. Click **Install Now** and follow the installation instructions.
6. After successfully installing this patch, stop and start your TeamConnect® instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW