

TeamConnect® Enterprise

6.3.5 Patch 21

Release Notes

TeamConnect® Enterprise 6.3.5 Patch 21 (PTC6350021) resolves the following issue:

Issue: Exact tag match applied to search results when search result isn't exact match.

Tracking Code: SUPPORTPRI-65172

Case Number: 2022-0616-948013

Reported Version: TCE 6.3.5

Workaround

NA

Pre-Requisites

Setup Elastic search

Steps to Reproduce.

1. Login to TeamConnect.
2. Create a dispute record August.
3. Go to admin setting --> search result and under Other setting, enable "FOCUS EXACT MATCHES IN SEARCH RESULTS" check box.
4. On the global search textbox, type in "augue" as the search value and select ALL and hit the search button to execute.
5. The first result will have an exact match tag even though the value is "August" and doesn't match the search value "augue".

Expected Results of Steps

It should not have an exact match tag on the result if it's exactly not the same.

Actual Results of Steps

It's showing an exact match, even if it's not.

Root Cause Analysis

Plural form of stemmed words is considered exact.

Issue: After uploading a document to a matter "&" is added to file name

Tracking Code: SUPPORTPRI-64305

Case Number: 2022-0513-929765

Reported Version: TCE 6.3.5

Workaround

NA

Pre-Requisites

A PDF with a file name should have the symbol "&".

Example- A & B.pdf

Steps to Reproduce.

1. Save a document directly into TeamConnect via drag-and-drop into the browser (into the regular Documents block).
2. Click the "Start Upload" button.
3. In the "Confirm File Details" screen, make sure the Name contains an Ampersand symbol (&) - either the file already had it in its name, or you can manually change the name on this screen to include one.
4. Click the "Confirm" button to finalize the upload.
5. When the screen refreshes, you will see the document uploaded, but the Ampersand will have additional text/code after it that wasn't present before.

Expected Results of Steps

After saving the document, there should not be any text like " & amp" in the file name.

Actual Results of Steps

After saving the document, there is text & amp in the file name.

Root Cause Analysis

HTML characters were being escaped while storing to DB which was not required.

Issue: Assignee in Global Search results is incorrect when the search includes a middle character with a period, such as a person's initial.

Tracking Code: SUPPORTPRI-65499

Case Number: 2022-0902-979499

Reported Version: TCE 6.3.5

Workaround

NA

Pre-Requisites

N/A

Steps to Reproduce.

Create a global search search view:

1. mainAssignee.user
2. defaultCategory
3. closedOn
4. openedOn
5. currentPhaseType
6. numberStringUpper

- Create a new record.
- Name the record as 'Blue v. Yellow'.
- Add a main assignee.
- Save and Close.
- Do a Global Search for 'Blue v. Yellow'.
- Observe the Result for Assignee which is not correct.

Expected Results of Steps

The assignee for the returned record should be correct.

Actual Results of Steps

The assignee information is not correct.

Root Cause Analysis

Highlighting logic was corrupting HTML tags.

Issue: Appointment Edit Issue with Matter

Tracking Code: SUPPORTPRI-65549

Case Number: 2022-0824-975009

Reported Version: TCE 6.3.5

Workaround

NA

Pre-Requisites

TCE 6.3.3 ,6.3.5 and 6.3.7

Steps to Reproduce.

1. Create an appointment for a matter registered in Deadlines. This may very well happen for appointments created outside of Deadlines.
2. After the appointment is created, navigate to the Appointment screen and select an existing appointment. Click Edit, then Save & View immediately.
3. Do this multiple times as fast as you can and the error should eventually appear.
4. When you try to Save & View, an error displays related to start and end time. However, there are no actual issues with the date or time.
5. When you try to Save & View again, the changes save and you do not see the error.

Expected Results of Steps

Error should not occur.

Actual Results of Steps

Error is displayed.

Root Cause Analysis

Request Parameters doesn't contain date value due to insufficient time for TCDatePicker Javascript to complete loading of the date field.

Issue: Interactive Line Items > Adjustments do not save intermittently.

Tracking Code: SUPPORTPRI-66199

Case Number: 2022-0916-984814

Reported Version: TCE 6.3.5

Workaround

NA

Pre-Requisites

NA

Steps to Reproduce.

Below description is given regarding adjustments:

1. This is occurring for CSAA in both PROD and TEST instances.
2. Client Version - TCE 6.3.5 Patch 1, 2 and 3.
3. The issue happens intermittently and adjustments do not save when using interactive line items.
4. Every time the adjustment does not save, the following OLE gets logged.

Expected Results of Steps

Adjustments must save.

Actual Results of Steps

Adjustments do not save when using Interactive Line Items intermittently.

Root Cause Analysis

"OptimisticLockException" occurring in "bindToCommand" (request) during "lineItemAdjustAction". It is occurring intermittently while the user tries to update the "recentlyViewed" property of invoice. This exception is not handled resulting in termination of "lineItemAdjustAction".

Interactive grid ajax calls are not able to handle the errors, and retry the process or display error messages. Users will not be aware that an action has failed unless they verify the amount after adjustment.

Issue: Performance improvements for Custom Search in TC7

Tracking Code: SUPPORTPRI-65678

Case Number: None

Reported Version: TCE 6.3.5+

Steps to Reproduce.

None

Expected Results of Steps

None

Actual Results of Steps

None

Root Cause Analysis

Optimizations that improve performance for the interactive grid tables that display custom search results.

This patch will be merged into a TeamConnect 7.1 update.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_635_Patch21.sql
 - ORACLE_TeamConnect_635_Patch21.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW