

TeamConnect® Enterprise

6.3.3 Patch 21

Release Notes

TeamConnect® Enterprise 6.3.3 Patch 21 (PTC6330021) resolves the following issue:

Issue: Interactive line item date and legacy date filter formats are different

Tracking Code: SUPPORTPRI-65219

Case Number: 2022-0624-950786

Reported Version: TCE 6.3.3

Workaround - None

Pre-Requisites

- Interactive Line item block
- Legacy Line item block on same screen
- Set the local to Locale UK and date formats as below in Admin settings > Region. Also same settings should be available in use preferences:
 - EDIT MODE DATE FORMAT-Short
 - READ-ONLY MODE DATE FORMAT-Medium
- Ensure to have a line item

Steps to Reproduce

Compare the interactive line items date and date filter formats with the line items block date format.

Expected Results of Steps

Interactive line item date and legacy date filter formats must be same.

Actual Results of Steps

Interactive line item date and legacy date filter formats are different (DD/MM/YYYY) from the expected format (DD-MM-YY).

Root Cause Analysis

Legacy line item used read only mode date format and interactive line item used edit mode date format.

Issue: Elasticsearch - Normal user runs into system error when resulting records have secured fields

Tracking Code: SUPPORTPRI-64899

Case Number: 2022-0602-937745

Reported Version: TCE 6.3.3

Workaround - None

Pre-Requisites

- Custom object
 - Two memo fields (Screenshot001):
 - Field 1 - visible
 - Field 2 - notvisible
 - Object view with category details (so that both fields can be seen)
- Super user in a group with all rights to above object
- Normal user in a group with (Screenshot 002):
 - System rights to view records
 - System rights to view all categories (root category is the only one we need anyway)
 - Category rights to view Field 1 but NOT view field 2
- Record for pre-requisite object that has value "12345" in field 1 and nothing in field 2
- Elasticsearch up and running, nothing indexed.

Steps to Reproduce

1. As Super user, log in and index the pre-requisite custom object
2. Search "12345" under the pre-requisite custom object
3. Record should appear
4. Log out and log in as normal user
5. Search "12345" under the pre-requisite custom object

Expected Results of Steps

Record should appear since normal user has rights to view the record that returned / due to having rights on the field with data '12345'

Actual Results of Steps

System error occurs.

Root Cause Analysis

While accessing the search page UUID for elastic search is fetched and in that method it is trying to access the system settings info (UUID data is in there), if user doesn't have right it will throw an error which is handled as part of this ticket.

Issue: Values in Matter Number column vanishes during Mass Edit

Tracking Code: SUPPORTPRI-64895

Case Number: 2022-0715-958993

Reported Version: TCE 6.3.3

Workaround - NA

Pre-Requisites

TeamConnect Instance

Steps to Reproduce

1. Login into TeamConnect.
2. Go into Matter Objects, open any Search View under Matters or do a Custom Search.
3. In the 'Results Display' section, add the NUMBER field [which is nothing but the Matter Number]
4. Once the results are displayed, click on 'Mass Edit'.

Expected Results of Steps

[Matter] Number like Category and Matter Name columns should be Visible but cannot be edited.

Actual Results of Steps

Values in the [Matter] Number column vanishes.

Root Cause Analysis

Checking for upper suffix.

Issue: Invoice - Recently Viewed throws a system error when it contains GBP invoices and is sorted on the Invoice Total

Tracking Code: SUPPORTPRI-60348

Case Number: 2021-0209-730772

Reported Version: TCE 6.2.1

Workaround - For Invoice Total column in result display of search view, use any other format except currency

Pre-Requisites

TeamConnect Instance

Steps to Reproduce

1. Create an invoice with submitted currency GBP(United Kingdom, Pounds).
2. Navigate to Recently Viewed search view in invoice object.
3. Click on 'Invoice Total' column in search view to sort the invoices.

Expected Results of Steps

Invoices should get sorted

Actual Results of Steps

System error occurs

Root Cause Analysis

CurrencyStringComparator was using only default application currency to compare hence it will throw any error if another symbol is present

Issue: Global Search > back link is not available on record page to go back to search results page

Tracking Code: SUPPORTPRI-60344

Case Number: 2021-0225-739204

Reported Version: TCE 6.2.5

Description

Normally when you do a search, either via global search or a custom/search view, there will be a link in the matter to go back to the search results list. In TCE 6.2.5, there is no longer a back link when you navigate to matter via a global search, although it's still there for the object search. This feature existed in 6.2.4.

Workaround

Back button on the browser or do the search again.

Pre-Requisites

N/A

Steps to Reproduce

1. Do a global search
2. Select a result and click on it
3. Observe that there is no link to back to the search results (see screenshot)
4. Now do a custom search or other search view to generate a list of results.
5. Click on a result
6. Observe the link is there.
See screenshot.

Expected Results of Steps

There should be a link to take you back to the search results.

Actual Results of Steps

There is no link.

Root Cause Analysis

HTML formatting issue for Global search results

This patch will be merged into TCE 6.3.8.

KNOWN ISSUES –

Issue: ES - Users with no rights to Secured fields see a System error instead of Results when 'Highlight Matched Result' setting is enabled

Tracking Code: SUPPORTPRI-65512

Case Number: NA

Reported Version: TCE 6.3.3 Patch 21

Pre-Requisites

1. TeamConnect Instance with ES setup and configured
2. Admin Settings > Search Results > Other settings > Highlight Matched result > Enabled
3. A Custom Object 'TEST' with 2 fields - Visible and Invisible
4. Super User in All Rights Group
5. Normal User in Normal Group:
 - System Rights > TEST - Remove all Rights to Categories and Custom Fields
 - Category Rights - TEST - Give 'View' Rights to Category and 'Visible' Custom Field
6. Few records available for 'TEST' CUOB with Visible and Invisible fields populated with '1234' and few left empty

Steps to Reproduce

1. Login to TeamConnect as Super User
2. Navigate to Global Search index Tool > Index 'TEST' object
3. Login as Normal User and Search for '1234'

Expected Results of Steps

The Search results displayed with Visible and Invisible fields, SECURED displayed for Invisible fields

Actual Results of Steps

System Error is displayed instead of the Results

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_633_Patch21.sql
 - ORACLE_TeamConnect_633_Patch21.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

LEVEL OF RISK TO UPDATE WITH PATCH

LOW