

TeamConnect® Enterprise

6.3.3 Patch 22

Release Notes

TeamConnect® Enterprise 6.3.3 Patch 22 (PTC6330022) resolves the following issue:

Issue: Enable Exchange Modern Authentication for Incoming Email Approval

Tracking Code: SUPPORTPRI-65151

Case Number: 2022-0707-955490

Reported Version: Required due to technology change from Microsoft

Description

Microsoft is disabling basic authentication on October 1. This ticket is for enabling MSAL-based authentication to get around this.

WHAT IS NOT CHANGING:

- authentication will still be based on username/password
- authentication will still require no mfa on the account in question

WHAT IS CHANGING:

- authentication will not use basic auth, instead go through MSAL and scoped permissions
- authentication will require an Azure AD application configured to use Exchange Oauth support

This has client impacts on multiple TeamConnect versions.

Reported Product Version

None

Workaround

None

Pre-Requisites

None

Steps to Reproduce

None

Expected Results of Steps

None

Actual Results of Steps

None

Root Cause Analysis

None

Maintenance Notes

Issues we ran into -> how it was resolved:

The Office 365 Exchange Online permission IMAP.AccessAsApp required Admin consent -> Hosting admin granted consent

MFA required by default with Hosted provided Azure test user account -> Hosting admin exempted the test user account from MFA.

Note: just because we had to address these issues on our end, that doesn't mean other organizations will run into these, if not other, issues. Consent can be customized per permission, user, or app. So this will vary from organization to organization.

This patch will be merged into TCE 7.0.

INSTALLATION

Important: Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
 - MSSQL_TeamConnect_633_Patch22.sql
 - ORACLE_TeamConnect_633_Patch22.sql
4. Restart TeamConnect®.

UPGRADE CONSIDERATION

Please review this article on the Client Success Center that explains the setup.

[TeamConnect IMAP Config with Modern Auth for Exchange Online](#)

LEVEL OF RISK TO UPDATE WITH PATCH

MEDIUM