

## TeamConnect® Enterprise

### 6.2.6 Patch 13

#### Release Notes

**TeamConnect® Enterprise 6.2.6 Patch 13 (PTC6260013) resolves the following issue:**

**Issue:** Error when Empty stop shows up in skipped Route workflow.

**Tracking Code:** SUPPORTPRI-62423

**Case Number:** 2021-0810-816394

**Reported Version:** TCE 6.2.6

#### **Workaround**

Add any user to the empty stop using a db script or scheduled action even though the stop is skipped

#### **Pre-Requisites**

TeamConnect Instance

#### **Steps to Reproduce**

1. Create a route for invoice such that one of the stops is empty or has no approver (Example: if you create a stop with the main assignee, make sure when approval workflow is initiated, main assignee is empty for matter).
2. Make a custom sequence and a condition where the empty stop is skipped and approval goes to pending with the final user.  
(Eg: stop1 to stop2  
stop2 (some condition) stop 5  
Stop2 to stop3  
Stop3 to stop4)
3. Create an approval rule.
4. Post the invoice with this rule and make sure the stop 2 condition is satisfied and it directly goes to the last stop.
5. Approve until you reach the last approver stop.
6. Go to the workflow page.

#### **Expected Results of Steps**

The workflow screen should be visible.

#### **Actual Results of Steps**

The workflow screen throws an error.

#### **Root Cause Analysis**

The ApprovalStopMemberCustomBuilder class was throwing a null pointer exception every time a route stop was skipped that contained no users.

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**Issue:** Document with Special Character 'č' is having the file name truncated when the file is download

**Tracking Code:** SUPPORTPRI-64889

**Case Number:** 2021-0401-762178

**Reported Version:** TCE 6.2.1

## Workaround

None

## Pre-Requisites

Any Document [PDF, Text, etc.] that contains the special Character 'č' in its name.

## Steps to Reproduce

1. Go to Documents Tab.
2. Upload the Documents(s) that contains the Special Character 'č' in its name.
3. Once uploaded, try to open it by clicking on it.

## Expected Results of Steps

Document gets downloaded to the user's system.

## Actual Results of Steps

Instead it shows a 502 Bad Gateway error or the Document name is truncated or the special character is replaced by ' \_ '

## Root Cause Analysis

No encoding for filename.

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**Issue:** Error notification sent when Invoice Approval route has missing stops

**Tracking Code:** SUPPORTPRI-63550

**Case Number:** 2022-0301-898511

**Reported Version:** TCE 6.3.3 Patch 8

## Workaround

None

## Pre-Requisites

Have TeamConnect Email Settings configured to send/receive notifications  
Have an Invoice Approval with missing stops.  
On the route, have a group receive email notifications on error.

## Steps to Reproduce

Have an Invoice Approval with missing stops  
Post Invoice  
Receive error notification

## Expected Results of Steps

No Error notification is sent if a stop is missing.

## Actual Results of Steps

Notification that error occurred on posting of invoice.

## Root Cause Analysis

Not adding error messages to errorList (RQApproval.java), where we check if there are any error messages while sending email notifications.

*SUPPORTPRI-62423 is a backport from 6.3.3 Patch 5 and was merged into TCE 6.3.5. It will also be merged into TCE 7.0.*

*SUPPORTPRI-64889 is a backport from 6.3.5 Patch 15 and will be merged into TCE 6.3.8 and TCE 6.2.9.*

*SUPPORTPRI-63550 is a backport from 6.3.5 Patch 5 and was fixed in TCE 6.3.7.*

## KNOWN ISSUES

The following known issues exist in this patch:

**Issue:** Document with Special Character 'č' is having the file name truncated when the file is checked out

**Tracking Code:** SUPPORTPRI-65137

**Case Number:** Found internally

## Expected Results of Steps

The Document title should be the same as when it was uploaded, the special characters should be displayed and file format should not change

## Actual Results of Steps

The Special characters are displayed as '\_' or the document title is truncated and the file format is corrupted sometimes.

**Status:** Not scheduled for a fix yet

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**Issue:** When Document Upload streaming is Enabled, there is an increase in Memory usage

**Tracking Code:** SUPPORTPRI-61285

**Case Number:** Found internally

### Expected Results of Steps

Document is Uploaded and there is no Change in the memory usage as streaming upload is set to yes and the file size is above the Max Design Artifact Size setting.

### Actual Results of Steps

Memory usage changes when document is uploaded (when uploading a 1.27 GB file, 900 MB of Memory usage increase was observed)

**Status:** Scheduled for a fix in TCE 6.2.9

## INSTALLATION

**Important:** This patch contain changes from 6.2.6 Patch 2. Stop your TeamConnect® instance before updating any files in the TeamConnect® war file.

### 1. Update database and version information

Use the following steps to update the database and add patch version information to the **About** page of the **Admin Settings**.

1. Stop the TeamConnect® instance if it is currently running.
2. Backup your TeamConnect® database.
3. Run the script, located in **update**, that is appropriate for your database server:
  - MSSQL\_TeamConnect\_626\_Patch13.sql
  - ORACLE\_TeamConnect\_626\_Patch13.sql
4. Restart TeamConnect®.

## UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

## LEVEL OF RISK TO UPDATE WITH PATCH

**LOW**