MITRATECH

Collaborati Spend Management
6.3.5 Patch 2
Release Notes

Collaborati Spend Management® 6.3.5 Patch 2 (PCSM6350002) resolves the following issue:

Issue: CSM sync fails when Contact Centric Objects are added on custom objects as an E-billing role
Tracking Code: SUPPORTPRI-64475
Case Number: 2022-0516-930450
Reported Version: TCE 6.3.5, CSM 6.3.5

Workaround
None

Pre-Requisites
TCE 6.3.5
CSM 6.3.5
LMM 5.0.1
FMR 6.3.1
A custom object
A child object under this custom object (this will be a contact centric object with the role, Law Firm)

Steps to Reproduce
--Add the contact centric object in CSM as an E-billing role.
--Create a new custom object record. Enter some data in the contact centric object. The contact will need to be an Office and authorized in Collaborati.
--Run the CSM Sync for the record to be available in collaborati.
--An error is thrown in CSM sync as below.

2022-05-24 20:04:33,703 [system] [ERROR] [sql] TCLog$TCSessionLog.log -
ClientSession(1515064730) -
Local Exception Stack:
Exception [EclipseLink-6015] (Eclipse Persistence Services - 2.7.1.v20171221-bd47e8f):
org.eclipse.persistence.exceptions.QueryException
Exception Description: Invalid query key [
Query Key project
Base com.mitratech.teamconnect.entity.eof.TFProject] in expression.
Query: ReadAllQuery(referenceClass=TFProject)

Expected Results of Steps
CSM sync should complete without errors

Actual Results of Steps
CSM sync throws an error.

Root Cause Analysis

The CSM Sync process for contact centric objects is trying to include a criteria of modifiedOn date field in the project sub-object of that object. But, this object does not have a project sub-object so it is returning an invalid query expression. We removed the code which is trying to use the above field.

This fix will be merged into the CSM 7.0 Update.

INSTALLATION

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect® as an administrator.
2. Click the Admin tab.
3. Click Admin Settings under the tab bar if it is not already selected.
4. In the left pane, click the About link.
5. In the Available Updates section, follow the instructions below to install the patch.
   a. Click on the Show updates available for installed products button.
   b. Locate CSM 6.3.5 Patch 2.
   c. Click Install Now and follow the installation instructions.
6. After successfully installing this patch, stop and start your TeamConnect® instance.

UPGRADE CONSIDERATION

No significant upgrade considerations for this patch.

LEVEL OF RISK TO UPDATE WITH PATCH

LOW