MITRATECH

TeamConnect 6.2 Release Notes

This document details the new features, changes, resolved issues, and known issues that are included in TeamConnect 6.2.

System Requirements

Before you begin to install TeamConnect 6.2, ensure that your system meets the requirements. For a full list of requirements, refer to the [Installation Requirements](#) in the Installation Guide.

The following versions of TeamConnect can be upgraded to TeamConnect 6.2:

- TeamConnect 5.0 (through 5.0.9)
- TeamConnect 5.1 (through 5.1.1)
- TeamConnect 5.2 (through 5.2.6)
- TeamConnect 6.0 (through 6.0.2)
- TeamConnect 6.1 (through 6.1.2)

TeamConnect 6.2 is designed to pair with the following versions of modules (notes below reflect the available versions as of the TeamConnect 6.2 release date):

- AP Link 5.0
- CSM 6.2
- Data Warehouse 6.1.1
- Financial Management 5.0.3
- Legal Matter Management 5.0.1
- Office Suite 3.2
- Screen Designer 5.2.1
- Service of Process (SOP) Manager 6.2

The following changes to the system requirements should be noted for both new installations and upgraded instances:

- If using Tomcat 8.5, TeamConnect requires Java 8 (JDK 1.8) . If using Tomcat 9.0, TeamConnect requires Open JDK 11.1. More information on setting the appropriate path and installing JDK 1.8 can be found in the Java documentation [here](#). .

- Refer to the [TeamConnect Third-Party Support Matrix](#) to verify supported versions of databases, java application servers, and operating systems.
- TeamConnect 6 supports Oracle 12c RC2, or SQL 2016 SP1 and 2017. (**Note**: TeamConnect Business Intelligence only supports Oracle databases.)
- Starting with TeamConnect 6.0, the following versions of software are no longer supported and must be upgraded:
    - Websphere 8.5.5
    - Tomcat 7.0
    - Microsoft Office 2010
- TeamConnect 6.2 only supports Elasticsearch 7.1.1. Upgrading Elasticsearch will require users to re-index their instance.

Enhancements

Elasticsearch

TeamConnect 6.2 supports Elasticsearch 7.1.1 only. Elasticsearch 5.3 is not supported with this version of TeamConnect.

Important: Due to the changes in the indexing structure, read the **Upgrade Considerations** to make sure the proper steps are taken to update the index correctly.

DMS

DMS now supports a Box integration.

Tomcat

TeamConnect now supports Tomcat 9.0 with Open JDK 1.11.

Upgrade Considerations

This release requires particular steps to be taken for upgrading Elasticsearch (Global Search) and TeamConnect Business Intelligence.

TeamConnect Business Intelligence

If you have a previous installation of TeamConnect Business Intelligence, follow the specific instructions for upgrading found in [Upgrading to TeamConnect Business Intelligence 6.2](#).

Elasticsearch

TeamConnect 6.2 requires an upgrade to Elasticsearch 7.1.1. The following steps must be incorporated into the upgrade process when upgrading to TeamConnect 6.2 in order for Global Search to perform properly.

- **Search Indexes** - The index needs to be deleted and rebuilt using this process and timeline:
    - **Before** starting the upgrade process:
        - Delete the existing index from the pre-6.2 version of TeamConnect.
    - Install Elasticsearch 7.1.1 and upgrade TeamConnect.
    - **After** the TeamConnect upgrade is complete:
        - Build the index for each object using the Global Search Index Tool.

If using Tomcat and Elasticsearch, the following files need to be added to the tomcat/lib directory:

- bcpg-jdk15on-1.61.jar
- bcprov-jdk15on-1.61.jar

Module and Integration Upgrades

TeamConnect 6.2 coincides with the release of the following modules and integrations:

- Office Suite 3.2.0
- Collaborati Spend Management 6.2
- TeamConnect Business Intelligence 6.2

Resolved Issues

- **Issue Description:** Users received an error when clicking the **Calendar** icon displayed for Project Search and when selecting **Dispute** from Project list and then clicking **Search**.
  Tracking code: SUPPORTPRI-48756

- **Issue Description:** When a user clicked **Modify Search** in portal pane, the filters would display but the site became unresponsive.
  Tracking code: SUPPORTPRI-49005

- **Issue Description:** Validation rules were incorrectly getting triggered upon creation of a *Lawsuit* record.
  Internal Tracking Code: SUPPORTPRI-50839
  Salesforce Case: 2019-0620-535151

- **Issue Description:** Validation rule qualifiers had inconsistencies and were not working correctly after upgrading.
  Internal Tracking Code: SUPPORTPRI-50392
  Salesforce Case: 2019-0620-535151

- **Issue Description:** The *.detailList.category* left arguments with custom rules were did not fire on *create* or *update*. There was a hole in the logic with mixed implementation of using primary keys and object keys.
  Internal Tracking Code: SUPPORTPRI-50075
  Salesforce Case: 2019-0528-529724

- **Issue Description:** Data mapping used for document generation was not working for certain environments.
  Internal Tracking Code: SUPPORTPRI-49948
  Salesforce Case: 2019-0529-529976

- **Issue Description:** Incremental indexing was not searching new records if the record was created after the indexing.
  Internal Tracking Code: SUPPORTPRI-49731
  Salesforce Case: 2019-0522-528770

- **Issue Description:** Date settings were not updating appropriately after modifying preferences.
  Internal Tracking Code: SUPPORTPRI-49662
  Salesforce Case: 2019-0508-525761

- **Issue Description:** The search views in TeamConnect were not being mirrored properly in the add-in**.**
  Internal Tracking Code: SUPPORTPRI-49634
  Salesforce Case: 2019-0423-522505

- **Issue Description:** There was a *Soap Webservice* issue with receiving an exception when dragging emails into the add-in.
  Internal Tracking Code: SUPPORTPRI-49565
  Salesforce Case: 2019-0213-507391

- **Issue Description:** Type-ahead field for *Project* and *Assignee* was not giving any suggestions of records.
  Internal Tracking Code: SUPPORTPRI-49319
  Salesforce Case: 2019-0409-519866

- **Issue Description:** Rich Text Field memo field was visible regardless of the if/then interactions in edit mode.
  Internal Tracking Code: SUPPORTPRI-49013
  Salesforce Case: 2016-0715-261814

- **Issue Description:** Custom Notification Template emails did not trigger (rather, the pre-loaded email triggered) and expired workflows could not be reassigned.
  Internal Tracking Code: SUPPORTPRI-49564
  Salesforce Case: 2019-0220-508690

- **Issue Description:** Invoices were not approved using a code/method of TeamConnect API and it caused a NullPointerException error in the logs.
  Internal Tracking Code: SUPPORTPRI-49146
  Salesforce Case: 2019-0426-523505

- **Issue Description:** TeamConnect became unresponsive when user added date filters using the *between dates* modifier in the search view portal pane.
  Internal Tracking Code: SUPPORTPRI-49005, SUPPORTPRI-48756
  Salesforce Case: 2019-0401-518134, 2019-0415-521222

- **Issue Description:** If user saved a record with multiple spaces between the name (ex: Test <space><space>Record) the system would save it with just one space. This happened when user added anywhere between 2-10 spaces.
  Internal Tracking Code: SUPPORTPRI-48711
  Salesforce Case: 2019-0417-521550

- **Issue Description:** The CTU was not importing the Global Navigation Tab and that was causing an error.
  Internal Tracking Code: SUPPORTPRI-48494
  Salesforce Case: 2019-0411-520403

- **Issue Description:** Posting Non-US Line item taxes for different months did not work properly.
  Internal Tracking Code: SUPPORTPRI-48392
  Salesforce Case: 2018-0501-448353

- **Issue Description:** Backend changes were made to address issues with *Session Cookie Missing a Secure Flag*. Backend change was made to configure session cookies with the secure flag.
  Internal Tracking Code: SUPPORTPRI-48197

- **Issue Description:** Error is caused when bookmarked objects are access from the home page.
  Internal Tracking Code: SUPPORTPRI-47977
  Salesforce Case: 2019-0410-520087

- **Issue Description:** Attempting to highlight *Invoive* by concurrently hitting the INV keys on the keyboard did not highlight *Object Invoice* on the screen. Instead, it highlighted words that started with I, N, and V.
  Internal Tracking Code: SUPPORTPRI-47530
  Salesforce Case: 2019-0301-510944

- **Issue Description:** Portal Panes were not getting added on Home Page when imported through the CTU tool.
  Internal Tracking Code: SUPPORTPRI-46701
  Salesforce Case: 2019-0214-507605

- **Issue Description:** System errors were appearing when clicking "Apply" on an empty search.
  Internal Tracking Code: SUPPORTPRI-46591
  Salesforce Case: 2019-0207-505917

- **Issue Description:** Memo Field Text box sizes were not being adjusted by the rows and columns correctly.
  Internal Tracking Code: SUPPORTPRI-46373
  Salesforce Case: 2018-1231-497954

- **Issue Description:** Re-arranging portal panes were causing duplicates and errors to appear.
  Internal Tracking Code: SUPPORTPRI-46228
  Salesforce Case: 2019-0128-503366

- **Issue Description:** Drop-downs created in Screen Designer were not being populated with sub-options of the selected option in first drop-down.
  Internal Tracking Code: SUPPORTPRI-45692
  Salesforce Case: 2018-1221-497425

- **Issue Description:** The Required Field asterisk sign was not getting displayed as per the conditional block created using Screen Designer.
  Internal Tracking Code: SUPPORTPRI-45604
  Salesforce Case: 2018-1220-497256

- **Issue Description:** Resolved an issue when modifying saved custom searches using group-by filtering generated mixed results.
  Internal Tracking Code: SUPPORTPRI-44503
  Salesforce Case: 2018-1101-487533

- **Issue Description:** Searching was not applying the 'and' condition properly, which was leading to inconsistent results.
  Internal Tracking Code: SUPPORTPRI-43184
  Salesforce Case: 2018-0912-476567

- **Issue Description:** TeamConnect Upgrade scripts were containing data that was not always present.
  Internal Tracking Code: SUPPORTPRI-42399

- **Issue Description:** Creating a copy of a contact card and clicking on a navigational tab that contains a custom block was producing an error.
  Internal Tracking Code: SUPPORTPRI-42315
  Salesforce Case: 2018-0628-461021

- **Issue Description:** When using the TeamConnect 5.0 API, "getNonUSTaxes()" was not returning Line Item Level Non-US taxes.
  Internal Tracking Code: SUPPORTPRI-30579
  Salesforce Case: 2017-0726-387905

- **Issue Description:** Ribbon for text fields was out of alignment when 'Rich Text' was set to true in Screen Designer.
  Internal Tracking Code: SUPPORTPRI-29893
  Salesforce Case: 2017-0616-379321

- **Issue Description:** Resolved a TeamConnect issue with defining "null" interactions in Screen Designer.
  Internal Tracking Code: SUPPORTPRI-29868
  Salesforce Case: 2017-0615-379112

- **Issue Description:** Creating a category though a wizard sometimes left an extra white space on pages.
  Internal Tracking Code: SUPPORTPRI-20114
  Salesforce Case: 2016-1005-276727

Known Issues

The following items are known TeamConnect Enterprise 6.2 limitations.

General

- When trying to deploy with an Oracle database, some users encounter the following error:

  java.lang.SecurityException: sealing violation: package oracle.jdbc is sealed

  This may be an issue when multiple JDBC files are present in the DMT directory. Remove excess JDBC files and make sure the environment is set up to use OJDBC 8. Make sure that all locations with OJDBC are updated, including the web server applications, DMT, etc. Also make sure that when using the TeamConnect installer and/or Legal installer that you use OJDBC 8.
  Tracking code: TC-30568

- [DMT] The System Object View within Appointment is not updated to change the name when the import.properties file was run via DMT.
  Tracking Code: TC-30626

- [Deadlines] While updating the Date of a dispute in Deadlines, the date will save 1 day ahead of the selected date. For example, if you select 7/26/2019 and click Save, the date will change to 7/27/2019.

  Workaround: Save the "Date of Trial" 1 day behind the actual date of trial. This way, when the date is saved, it will actually save on the correct date.
  Tracking Code: TC-30423

- [Contact Cards] Users that have System Administrator rights are receiving an error "You are not authorized to create contacts of type Outside Counsel Attorney or Outside Counsel Firm." while creating a new external contact with *Law Firm* or *Attorney* selected as the category.
  Tracking Code: TC-29038

- [Invoice] Tax is calculated and displayed on Fee and Expense line items even though the *Taxable Item* checkbox is checked. This checkbox is supposed to signify non-taxable items, but tax is appearing in the Invoice Summary section after the invoice is saved.
  Tracking Code: TC-28967

- When logged in as a *Standard User* a block error appears on the Admin > Budget Settings > Budget Template screen. An error is displayed for all Template types.
  Tracking Code: TC-30629

- The **Start Date** on budgets is broken down into multiple fields when Safari, Firefox, or Internet Explorer is used as the browser. Rather, it should be combined into a single field, as it is on Google Chrome. This display has no impact on functionality.
  Tracking Code: TC-30628

Examples:

- [Invoice] Within the Invoice > General page, the **Tax Information** section (including the Tax Type selection and the Non-US Tax Code dropdown) isn't appearing.
  Workaround: This information appears if you select the General Tab > select another tab > then select the General tab again.
  Tracking Code: TC-28863

- When a user selects all on the user/membership group page and clicks **Remove** at the bottom of the table, the secured items should remain but they disappear until the user clicks **Save**.
  Tracking code: TC-24521

- If the connection to the Elasticsearch server is broken, TeamConnect considers the objects to be "not indexed" and does not show any search results. If users are not getting any search results, make sure the connection to the Elasticsearch server is not broken or restart the server.
  Tracking code: TC-25602

- Due to the way gmail processes line breaks in formatted text, gmail users are unable to approve an invoice using the approval link they receive in emails.
  Workaround: Login and approve invoices from TeamConnect. Alternatively, change the email settings to Plain Text mode before clicking the approval link.
  Tracking code: TC-20043

- During TeamConnect upgrades, Oracle database upgrade scripts fail on Oracle 12c Enterprise edition if the table space was created with compressed tables because the Add/Drop column scripts cannot be performed on compressed tables.
  Workaround: The script works when Compression is disabled, so run the script to disable Compression for the tables before running the upgrade script.
  Tracking code: TC-19917

- If using Microsoft Internet Explorer 11 in Compatibility View, users cannot access the **Setup** tool.
  Tracking code: TC-25762

- Invoice summary headers are not kept up-to-date when changes occur to the invoice or its line items. Changes and updates are only calculated when invoice is committed, which causes issues with custom rules. For example, a single change on an invoice or line item would kick off a complete recalculation of every invoice item.
  Tracking code: SUPPORTPRI-47095

- TeamConnect throws an exception error when saving a custom search that contained duplicate criteria. For example, if Main Assignee is listed twice in the search criteria it would throw an error and the search is not saved.
  Tracking code: SUPPORTPRI-34732

DMS

- With a Box integration, when a user moves a file from one dispute to another in the Box DMS, a copy of the file remains in the original dispute in TeamConnect.
  Tracking code: TC-30038

- With a Box integration, after a user moves a document from one folder in a matter to another folder in that matter, coping the file back to it's original folder returns an error stating the file already exists there.
  Tracking code:TC-30132

- With a Box integration, when user in TeamConnect tries to delete a document that is locked in Box, the document is only deleted from TeamConnect and not from Box, so after a sync is run, the document reappears in TeamConnect, but the version history, the creator, and the security are not be correct.
  Tracking code: TC-30073

- With a Sharepoint integration, when user in TeamConnect tries to delete a document that is locked in Sharepoint, the document is only deleted from TeamConnect and not from Sharepoint, so after a sync is run, the document reappears in TeamConnect, but the version history, the creator, and the security are not be correct.
  Tracking code: TC-30073