MITRATECH

Office Suite 3.1.0

This page details the update features and resolved issues that are included in the Office Suite version 3.1.0.

Office 3.1.0 Release

Important Note: Office Suite 3.1 does not support Office/Outlook 2013. As of now, there is no plan on supporting this version.

Enhancements

TeamConnect 6 and TeamConnect Essentials support the new Office Suite 3.1. This new version of Office Suite includes a number of performance improvement plus the following enhancements:

Enhancement: Clicking the 'Create Matter' button in the add-in ribbon bar opens a window displaying the configurations available to users.
Tracking code: TC-22756
Additional Information: If there are no configurations available to the users, the 'create matter' buttons will not display. Please click here for the Create Matter guide.

Enhancement: The "View in TeamConnect" option is now available in Office and Outlook.
Tracking code: TC-20059
Additional Information: When selecting this feature, it will launch the TeamConnect instance it is linked to.

Enhancement: Upload and Download progress indicator is now more clear.
Tracking code: TC-19807, TC-20057
Additional Information:

Enhancement: When creating a new version of a Document, the version number now increases by 1 instead of 2.
Tracking code: TC-20388
Additional Information:

Enhancement: The Outlook add-in functionality now shows on New Email windows as well as the main Outlook window.

Tracking code: TC-19804
Additional Information: Prior to this update, it was only shown on the main Outlook window.

Enhancement: Matter list in Office does not collapse when you open or check out a document.
Tracking code: TC-19806
Additional Information:

Known Issues

The following item(s) are known issues in TeamConnect Office Suite 3.1:

- A description of the issue
- Internal tracking code, if available
- Case number, if available

Issue: Cleanup functionality not support for 3.1.

Tracking Code: TC-23489

Issue: Outlook crashes after removing all configurations and then clicking on Matter Creation window followed by clicking on the left or right scroll arrows.

Tracking Code: TC-24002

Issue: Microsoft Teams plugin is incompatible with the TeamConnect Office add-in and will cause users not to be able to log in.

Tracking Code: TC-24144

Issue: Losing user's token during a session currently causes an exception for Office 365 Pro Plus.

Tracking Code: TC-25551

Issue: Uploading multiple emails with the same name currently causes version numbers to append to the beginning of the name.

Tracking Code: TC-25754

Issue: Checking out a file with the same path as an existing document causes the add-in to disappear.

Tracking Code: TC-25391

Follow the link for the *[Matter Creation guide for Office Suite 3.1](#)*.