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# **1** System Requirements

To install CSM 6.2.2 you must be running TeamConnect 6.2 or later

After all requirements are met, perform the upgrade from the **Available Updates** block on the **About** page in TeamConnect. For more information about how to install, refer to the Upgrade Considerations and Notes below.

*Important:* Do not customize the object definitions that comprise CSM (CSM Settings, Timekeeper, Vendor, Budget Request, and Rate Request) in any way. Customized versions of CSM are not eligible for support.

# 2 Installation

You must have admin rights to install this product.

To install TeamConnect Collaborati Spend management 6.2.2:

- 1. In TeamConnect, click the Admin tab, and then click the Admin Settings sub-tab link.
- 2. In the left pane, click the About link.
- 3. In the Available Updates section, click Show Updates Available for Installed Products.
- 4. Locate TeamConnect Collaborati Spend Management 6.2.2.
- 5. Click **Install Now**.
- 6. If the installation is successful, restart TeamConnect.

**Note:** If the installation is not successful, TeamConnect Collaborati Spend Management 6.2.2 does not appear as an Installed Product.

# 3 Upgrade Considerations and Notes

This section provides upgrade requirements and considerations for CSM 6.2.2. Details about the compatibility requirements for CSM and TeamConnect, and the related upgrade procedures, are available in the <u>TeamConnect 6.2 Installation Help</u> for your respective update.

CSM 6.2.2 has the following upgrade requirements:

- Users must upgrade from CSM version 6.2.1
- If you are using the Oracle 10g JDBC driver, you must include the following setting in the JVM argument on the server on which TeamConnect is deployed:
  - Doracle.jdbc.V8Compatible=true

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### 4 Resolved Issues

The following issues have been resolved in CSM 6.2.2. Each resolved issue is documented in the following format:

- A description of the issue
- Internal tracking code
- Salesforce case number

Issue: CSM activates ClientVendor for every vendor at once

Tracking code: SUPPORTPRI-48603

Case number: 2016-0822-268432

Issue: Issue with OOTB CSM rule on Invoice object for checking duplicacy

Tracking code: SUPPORTPRI- 50188

Case number: 2019-0605-531654

**Issue:** Duplicate adjustment when there exists a matter rate and default rate for same time period for a Timekeeper

Tracking code: SUPPORTPRI- 50710

**Case number:** 2019-0506-525243

Issue: CSM > TK Portal > Shows <Vendor Name> added 0 new Timekeepers Tracking code: SUPPORTPRI-49568 Case number: 2019-0517-527940

Issue: The rate request portal pane shows the wrong info for "Requested By" Tracking code: SUPPORTPRI- 50652 Case number: 2018-0822-472427

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#### The Following Issues were fixed in Earlier Version and merged into this Version -

Issue: Cannot Authorize Timekeeper with Matter Level Rates having overlapped default rates Tracking code: SUPPORTPRI-50396 Case number: 2019-0628-537052

Issue: The block - Custom Rate Items displays dates that are one day off Tracking code: SUPPORTPRI-43898 Case number: 2018-0904-474717

Issue: Adjustment Source set to "Manual" after adjustment of a line item by system rule Tracking code: SUPPORTPRI-50235 Case number: 2019-0614-534050

Issue: Warning is being set on the Line Item ignoring the vendor populated Tracking code: SUPPORTPRI-50728 Case number: 2019-0717-540545

Issue: CSM sync get stuck in an infinite loop if GUID assignment fails for 50+ timekeepers or rate requestsTracking code: SUPPORTPRI-51610Case number: 2019-0823-549343

Issue: Budget Requests are displaying Invalid Status in TeamConnect and CollaboratiTracking code: SUPPORTPRI-49928Case number: 2019-0606-531830

Issue: CSM sync issue is there on editing existing timekeepers in Collaborati.Tracking code: SUPPORTPRI-50371Case number: 2019-0618-534794

Issue: Error on Budget Request Approval.

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Tracking code: SUPPORTPRI-48865 Case number: 2019-0423-522637

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