

TeamConnect® SOP Manager

5.1.1 Patch 2

Release Notes

TeamConnect® SOP Manager 5.1.1 Patch 2 (PSOP5101002) resolves the following issue:

Issue: CSC Processing does not handle null Contact data breaking syncs and allowing pending documents to grow large enough for Out of Memory issues

Tracking code: SUPPORTPRI-51643

Case number: 2019-0911-553188

Issue: SOP Install causes class conflict exception with Sisense plugin

Tracking code: SUPPORTPRI-51673

Case number: N/A

OVERVIEW

The following list is a summary of the procedures necessary to install this patch.

1. Log into TeamConnect as an administrator.
2. Click the **Admin** tab.
3. Click **Admin Settings** under the tab bar, if it is not already selected.
4. In the left pane, click the **About** link.
5. In the **Available Updates** section, locate TeamConnect® SOP Manager 5.1.1 Patch 2, click **Install Now**, and follow the installation instructions.
6. Delete the following .jar files from Documents > Top Level > System > Libraries
 - jackson-annotations-2.9.5.jar**
 - jackson-databind-2.9.5.jar**
 - jackson-core-2.9.5.jar**
 - httpclient-4.5.5.jar**
 - httcore-4.4.9.jar**
7. Stop and start your TeamConnect instance.