# MITRATECH

## Bridgeway Suite 8.11.0

## Service Pack 4

## Summary

**Version(s) patched:**

8.11.0

**Date Released:**

02/09/2018

**Issue Resolutions:**

- **Issue**: In Microsoft Outlook, a user could only share an appointment or task during the creation of the appointment or task and could not share previously existing appointments or tasks. **Tracking code**: STE-16708

- **Issue**: If a task had a dash in the subject line, the dash and all characters before it would be removed from the subject line when Mitratech Office Link refreshed. **Tracking code**: STE-16658

- **Issue**: When a user consecutively uploaded files through Mitratech Office Link in Microsoft Outlook, Outlook sometimes returned an out of memory error. **Tracking code**: STE-16662

- **Issue**: If a system error occurred while files are being uploaded, the system did not delete the files that were being transferred. **Tracking code**: STE-16660

- **Issue**: When a user uploaded a large file through Mitratech Office Link, the system sometimes returned a memory exception. **Tracking cod**e: STE-16661

- **Issue**: When a user deleted an appointment or task using the Mitratech Office Link Outlook add-in, the system generates a new entryid when the appointment or task is synced with Suite, so if the appointment or task is then deleted in Suite, it was not removed from Outlook. **Tracking code**: STE-16908

- **Issue**: When creating an appointment or task, if a user had selected a matter or entity but had not yet saved the appointment or task before Mitratech Office Link refreshed, all appointments for that user were updated to be associated with the selected matter or entity. **Tracking cod**e: STE-16659

- **Issue**: In the Mitratech Office Link Outlook add-in, users are now able to open Suite to view a matter, entity, or invoice by right-clicking the item in selecting "View in Suite." **Tracking code**: STE-16916

**Dependencies:**

suite8.11.0.sp3.1

This service pack includes an update for Suite (**suite8.11.0.sp4.1)** and for Mitratech Office Link add-ins (**MitratechOutlookAddInSetup.zip** and **MitratechOfficeAddInSetup.zip**).

# Install Instructions

1. Stop the Bridgeway Suite application on the Java application server.
2. Use Update Manager to install the **suite8.11.0.sp4.1** update. Update Manager will back up the following files:
   - WEB-INF\classes\com\bsi\servlets\**AppLaunchServlet.class**
   - WEB-INF\classes\com\bsi\servlets\**AppLaunchServlet$ShowEnvironment.class**
   - WEB-INF\classes\com\bsi\servlets\**AppLaunchServlet$ApplyAppParams.class**
3. Restart the Bridgeway Suite application on the Java application server.

# Mitratech Office Link Install Instructions

1. Uninstall the existing add-ins using the "Add and Remove" feature in the Microsoft Windows Control Panel or by double-clicking the original installation files and selecting the *Remove Mitratech Office Link Add-in* option.
2. Extract the contents of **MitratechOutlookAddInSetup.zip**.
3. Click the **setup.exe** file to run the installer and follow the instructions on the installation wizard.
4. When prompted, enter the appropriate information:
   - In the Login URL field, type the login URL for your instance of Suite. Include **http://** at the beginning or the URL and a trailing slash (/) at the end of the URL.

     If left empty, the Login URL field will be populated from the default information in **OfficeSetting.ini** when the add-in is installed. The user will be prompted for the correct URL when Microsoft Outlook or Office application is opened.

     For situations in which eCounsel and Secretariat are installed but the user only has access to Secretariat and not to eCounsel, the URL must include **-2** at the end of the URL before the trailing slash (/). For example:

     https://suite.companydomain.com:7002/suite8110/outlook-office/v1/~database-2/
5. In the Login URL Editable field, type **TRUE** or **FALSE**:
   - **TRUE** enables the user to change the login URL after the add-in is installed.
   - **FALSE** ensures that the user cannot edit the login URL and is only applicable if a login URL is designated.
   - If left empty, this field defaults to **TRUE**.
6. To make an add-in available for other accounts on the same machine, run the installer for each user account and select the *Repair* option. The Repair installation must be run for each add-in. If the **OfficeSettings.ini** from the default directory path contains a valid login URL, the add-ins will be available without any error. If it does not have the login URL information, ignore the exceptions until the system requests the credentials and saves the valid login URL in **OfficeSettings.ini** from User directory path.
7. Repeat these steps for the **MitratechOfficeAddInSetup.zip**.
8. Repeat these steps on each machine that uses Mitratech Office Link.

For more information, see the installation instructions in the Mitratech Office Link Administrator's Guide  or Mitratech Office Link User's Guide.