1 System Requirements

To install CSM 5.0.1 you must be running TeamConnect 5.0 or later.

Users must be on CSM 4.0.7 or CSM 5.0 to upgrade to this version.

Use the **Available Updates** section of the **About** page to install. For more information about how to install, refer to the Upgrade Considerations and Notes below.

Important: *Do not customize the object definitions that comprise CSM (CSM Settings, Timekeeper, Vendor, Budget Request, and Rate Request) in any way. Customized versions of CSM are not eligible for support.*

2 Upgrade Considerations and Notes

This section provides upgrade requirements and considerations for CSM 5.0.1. Details about the compatibility requirements for CSM and TeamConnect, and the related upgrade procedures, are available in the *TeamConnect 5.0.1 Installation Help* for your respective update.

CSM 5.0.1 has the following upgrade requirements:

- If you are using the Oracle 10g JDBC driver, you must include the following setting in the JVM argument on the server on which TeamConnect is deployed:

  -Doracle.jdbc.V8Compatible=true
- Users must be on CSM 4.0.7 or CSM 5.0 to upgrade to this version.

3 Resolved Issues

The following issue(s) have been fixed in CSM 5.0.1. Each resolved issue is documented in the following format:

- A description of the change
- Internal tracking code, if available
- Salesforce case number, if available

Issue: Exception thrown and incorrect sync completion date shown when attempting to sync CSM.

Tracking code: SUPPORTPRI-10862

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Case number: 2015-0316-127882

Issue: CSM Sync only retrieved a maximum of 15 Rate Requests per sync.

Tracking code: SUPPORTPRI-16045

Case number: 2015-1117-215108

Issue: Duplicate Timekeeper records were generated by automatic record creation.

Tracking code: SUPPORTPRI-16630

Case number: 2016-0121-226528

Issue: Sync failed due to unnecessary iteration over invoices in payment sharing process.

Tracking code: SUPPORTPRI-16819**,** SUPPORTPRI-18555

Case number: 2016-0205-230030

Issue: Differences in vendor currency type could result in incorrect Actuals amount when Budget Sharing is enabled.

Tracking code: SUPPORTPRI-13090, COLL-1383

Case number: 2015-0529-135801

Issue: CSM sync did not complete in a reasonable amount of time.

Tracking code: SUPPORTPRI-17178

Case number: 2016-0303-235382

Issue: Synchronization of a large number of invoices suffered from slow performance.

Tracking code: SUPPORTPRI-18688

Case number: 2016-0610-256050

Issue: Syncs could not be stopped as logs stuck in rate request synchronization.

Tracking code: SUPPORTPRI-19653

Case number: 2016-0826-269589

Issue: Budget requests could not be approved due to inconsistencies logged on the account.

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Tracking code: SUPPORTPRI-16964

Case number: 2016-0304-235596

Issue: Rate requests that hung in sync lacked sufficient error message.

Tracking code: SUPPORTPRI-16984

Case number: 2016-0309-236509

Issue: CSM sync did not function for instances with budget sharing enabled.

Tracking code: SUPPORTPRI-18122

Case number: 2016-0510-249246

Issue: Appeals invoices were auto-rejected if a contact in TeamConnect had the same PRIMARY_KEY as the selected vendor

Tracking code: SUPPORTPRI-20060

Case number: 2016-0923-274718

Issue: Appeals invoices were rejected due to original invoice being deleted despite original invoice still existing in the system.

Tracking code: SUPPORTPRI-20348

Case number: 2016-1109-284104

Issue: Adjustments to permissions were made to accommodate Tender Request functionality.

Tracking code: SUPPORTPRI-20647

Case number: 2016-1201-287956

Issue: Tender status did not change to correct status following sync.

Tracking code: SUPPORTPRI-28441

Case number: 2017-0222-345639

Issue: Documents uploaded by vendors and clients that shared name and included parentheses called CSM sync failure.

Tracking code: SUPPORTPRI-28259

Case number: 2017-0126-34056

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