

# Release Notes

Document ID: tce\_40\_12\_rn\_1

This document details the upgrade information, new features, resolved issues, and known issues that are included in TeamConnect 4.0.12.

## 1 Upgrading to 4.0.12

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You must be using one of the following TeamConnect versions in order to upgrade:

- 3.0 SP1
- 3.0 SP1 Update 1
- 3.1
- 3.1 Update 1
- 3.1 SP1 (including Update 1 and Update 2)
- 3.2 (including Update 1 and Update 2)
- 3.3 (including Update 1 and Update 2)
- 3.3 SP1
- 3.3 SP2
- 3.3 SP3 (including any update from Update 1 through Update 18)
- 3.4 (including any update from Update 1 through Update 8)
- 3.4 SP1 (including any update from Update 1 through Update 20)
- 4.0 (including any update from Update 1 through Update 11)

To upgrade to TeamConnect 4.0.12, run the TeamConnect Installer as described in the *TeamConnect Enterprise Installation Guide*.

**Note:** These release notes assume that users are upgrading from TeamConnect 4.0.9 or later. If you are upgrading from a TeamConnect version prior to 4.0.9, please see the TeamConnect 4.0.9 Release Notes for information necessary upgrade changes and module dependencies.

## 2 Resolved Issues

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The following items have been resolved in the 4.0.12 release. Each known issue is documented in the following format:

- A description of the issue
- Internal tracking code
- Case number, if applicable

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**Issue:** The upgrade path from TeamConnect 3.4SP1 update 19 to TeamConnect 4.0.10 did not appear in the upgrade folder.

**Tracking code:** SUPPORTPRI-16907

**Case number:** 2016-0223-233271

**Issue:** Scheduled actions responsible for deleting contact records generated an error if the record had not been committed to the database and was still in memory.

**Tracking code:** TEAA-3622

**Issue:** Automated custom action rules for Contact objects generated an error when updating countries on a contact address.

**Tracking code:** TEAA-3582

**Issue:** The name of the current logged-in user for a dispute record did not appear if the user did not have administrative rights, and an error occurred.

**Tracking code:** TEAA-3485

**Issue:** Portal panes could not be added to home page.

**Tracking code:** SUPPORTPRI-17452

**Case number:** 2016-0411-243012

**Issue:** JavaScript variable required update to its encoding.

**Tracking code:** SUPPORTPRI-17941

**Case number:** 2016-0425-246121

**Issue:** Error thrown when attempting to reassign invoices in workflow.

**Tracking code:** SUPPORTPRI-12035

**Case number:** 2015-0422-131267

**Issue:** Webservices returning null value for a unique key

**Tracking code:** SUPPORTPRI-18369

**Case number:** 2016-0527-252351

**Issue:** Non-US taxes posted to shadow accounts along with standard accounts.

**Tracking code:** SUPPORTPRI-15755

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**Case number:** 2015-1019-208781

**Issue:** Default values on native reports reflected user who created the data rather than current user.

**Tracking code:** SUPPORTPRI-16940

**Case number:** 2016-0218-232404

**Issue:** Error thrown in setup screen after upgrade.

**Tracking code:** SUPPORTPRI-16951

**Case number:** 2016-0217-232227

**Issue:** Importing packages with Import Design Changes Tool threw error if changes had been made to rules on a wizard.

**Tracking code:** SUPPORTPRI-17131

**Case number:** 2016-0323-239253

**Issue:** Nodes on WebSphere cluster did not stay in sync.

**Tracking code:** SUPPORTPRI-17772

**Case number:** 2016-0401-241039

**Issue:** Invoice received from Collaborati was unable to be edited.

**Tracking code:** SUPPORTPRI-18093

**Case number:** 2016-0505-248390

**Issue:** Error message thrown when users attempted to set invoice adjustments back to zero.

**Tracking code:** SUPPORTPRI-16406

**Case number:** 2015-1229-222107

**Issue:** Report Results threw error when ran with all invoice types and did not display Shadow Invoices.

**Tracking code:** SUPPORTPRI-16748

**Case number:** 2016-0112-224723

**Issue:** Search results lacked proper formatting.

**Tracking code:** SUPPORTPRI-16758

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**Case number:** 2016-0118-225667

**Issue:** Custom objects with multi-value list-type custom fields on a category did not display these fields in Notification path selector.

**Tracking code:** SUPPORTPRI-16838

**Case number:** 2016-0203-229570

**Issue:** Appointment end times did not change correctly.

**Tracking code:** SUPPORTPRI-16849

**Case number:** 2016-0209-230623

**Issue:** Security exceptions thrown during Outlook sync would cancel all appointments in sync.

**Tracking code:** SUPPORTPRI-16922

**Case number:** 2016-0226-234078

**Issue:** Delete-All not marking items for deletion

**Tracking code:** SUPPORTPRI-17727

**Case number:** 2016-0420-245269